

GOVERNMENT EFFICIENCY AND ACCOUNTABILITY

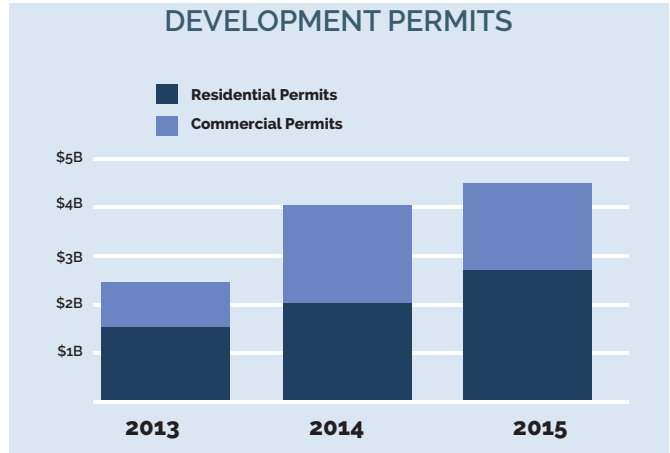
2030 GOALS:

- Improve the permitting process to unlock greater housing production
- Commit to complete transparency on development
- Organize the City's housing-related resources to improve ease of access to service for Boston's residents
- Establish Boston's leadership in housing innovation by creating a Housing Innovation Lab
- Ensure ongoing accountability to this plan

PERFORMANCE TO DATE

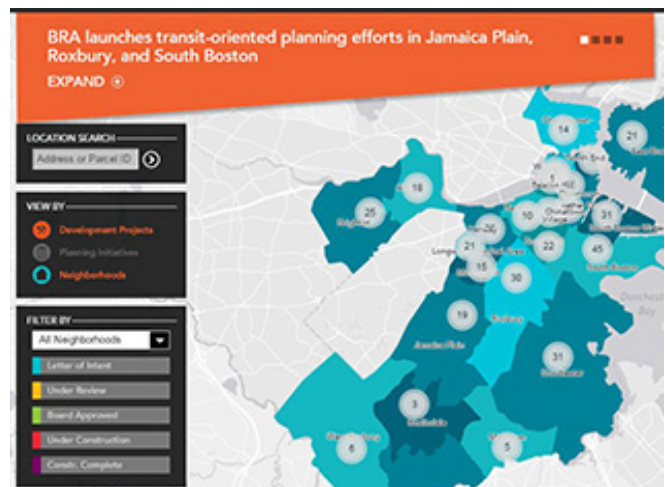
ISD PERMITTING PRODUCTIVITY

The value of new development permits issued by ISD has risen from \$2.55 billion in 2013 to \$4.34 billion in 2015 – a 70% increase in productivity. Residential permits were up 74%; commercial permits were up 58%.



INFORMATION ACCESS

As part of the effort to increase transparency and accountability in government, both DND and the BRA revamped their web sites. In fact, the BRA's Agency webpage itself is an interactive site that allows visitors to learn about every development project occurring in Boston. Similarly, DND has partnered with CoUrbanize to create a site, linked from their front page, which allows for and encourages input from the public about current projects. It has proven to be an invaluable tool, particularly for residents unable to attend the public meetings that DND conducts.



In Q1 2015, the City began issuing Boston 2030 Quarterly Reports that document progress on meeting its housing goals. The objective of these reports is to promote greater accountability on the part of the City for delivering on its housing objectives. These reports have clearly documented where the City is succeeding and where its performance is not up to expectations.

HOUSING A CHANGING CITY BOSTON 2030 QUARTERLY REPORT: OCTOBER 2015

- 2030 Progress to Date**
New Production. New housing starts are currently running at 122% of the pace needed to create 53,000 new units by 2030. 15,375 units are complete or in construction; another 9,718 have been approved through BRA or DND; and another 3,787 are under review at ISD, BRA & DND. In total, 28,880 of the 53,000 units* are underway. Boston's housing stock is growing at a faster pace than at any time over the last 15 years. 3,241 units have been completed in 2015 alone.
- Low Income Production.** New low-income, non-elderly starts are currently running at 1,243 units, or 10% of the pace needed to create 6,500 new units by 2030.
- Preservation of At-Risk Housing.** No affordable units have been lost since 2014.
- Public Housing.** The BHA continues to exceed its 97% occupancy target.
- Middle Income Production.** Currently running at 85% of the pace needed to create 20,000 units by 2030, or 4,009 units.

2015 HIGHLIGHTS

SIMPLIFIED ACCESS TO HOUSING ASSISTANCE

In 2015, the City undertook the first steps toward creating a more coordinated and customer-friendly housing assistance system with the creation of the *Senior Housing Assistance Network* that brings together the full range and senior housing assistance services. The creation of the *Office of Housing Stability* in 2016 will further advance this cause by bringing together anti-displacement and rehousing assistance services under one roof.

HOUSING INNOVATION LAB

In late 2014, the City was awarded a grant from the Bloomberg Foundation to create the Housing Innovation Lab. In 2015, the i-Lab began its work focusing on developing new strategies and approaches to creating more new housing affordable to the middle class. In 2016 the i-Lab will make its first recommendations and begin its implementation demonstrations.

CHALLENGES & OPPORTUNITIES

To ensure that Boston's housing plan remains current and relevant, the City, along with the Housing Task Force, will review new policies annually with an eye toward making course corrections and improvements. Below are some challenges and opportunities that could impact the City's ability to achieve its goals of efficiency and accountability.

Housing Assistance Access

While the *Senior Housing Assistance Network* and the *Office of Housing Stability* are positive steps toward creating a more customer-focused housing assistance system, there remains much to do to create the seamless and easy-to-access system that Housing Boston 2030 envisions. The City acknowledges that this will be an ongoing and incremental process, step-by-step improving the systems year after year, and ensuring through collaboration with the Disability Access Housing Task Force and the Office of Fair Housing and Equity, that access for all is maintained. Application of new technologies to enhance access will be a priority in the near term.