



# LANGUAGE AND COMMUNICATIONS ACCESS

## DEMOGRAPHIC DATA REPORT - LANGUAGE

Data Source: 2012-2016 American Community Survey, Public Use Microdata Sample (PUMS), BPDA Research Division Analysis

CITY OF BOSTON

### **623,355 RESIDENTS**

Total number of City residents ages 5 and up

### **233,159 RESIDENTS (37.4%)**

Speak another language at home

LANGUAGE ACCESS ELIGIBLE

### **108,145 RESIDENTS (17.4%)**

Persons who do not speak English as their primary language and who have some language access need in speaking, reading, writing, or understanding English

### **TOP 10 SPOKEN LANGUAGES**

1. Spanish
2. Haitian Creole
3. Mandarin - Chinese
4. Vietnamese
5. Cantonese - Chinese
6. Cape Verdean Creole
7. Russian
8. Arabic
9. Portuguese
10. French

CITY OF BOSTON LANGUAGE STANDARDS

Providing accommodations for interactions citywide (not neighborhood specific)

### **INTERPRETATION**

1. Spanish
2. Haitian Creole
3. Mandarin - Chinese
4. Vietnamese
5. Cantonese - Chinese
6. Cape Verdean Creole

### **TRANSLATION**

1. Spanish
2. Haitian Creole
3. Traditional Chinese
4. Vietnamese
5. Cape Verdean Creole



## **LANGUAGE AND COMMUNICATIONS ACCESS**

### **CITY OF BOSTON NEIGHBORHOODS: LANGUAGE**

Data Source: 2011-2015 American Community Survey, BPDA Research Division Analysis

#### **NEIGHBORHOOD TO CITY RATIO**

*Below lists each City of Boston neighborhood in order by priority of residents with an identified language access need. (The ratio of residents with language access needs in the identified neighborhood to residents with language access needs in the City of Boston.)*

- **DORCHESTER** 23.7%
- **EAST BOSTON** 18.4%
- **ROXBURY** 8.4%
- **BRIGHTON** 5.9%
- **HYDE PARK** 5.1%
- **JAMAICA PLAIN** 4.6%
- **SOUTH END** 4.3%
- **MATTAPAN** 4.1%
- **ROSLINDALE** 4.1%
- **DOWNTOWN** 3.5%
- **MISSION HILL-LONGWOOD** 3.2%
- **FENWAY-KENMORE** 3.0%
- **SOUTH BOSTON** 2.8%
- **WEST ROXBURY** 2.7%
- **ALLSTON** 2.0%
- **CHARLESTOWN** 1.7%
- **BACK BAY** 1.0%
- **WEST END** 0.5%
- **NORTH END** 0.4%
- **BEACON HILL** 0.3%
- **SOUTH BOSTON WATERFRONT/FORT POINT** 0.2%



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### **CITY OF BOSTON NEIGHBORHOODS: LANGUAGE**

Data Source: 2011-2015 American Community Survey, BPDA Research Division Analysis

#### **FURTHER NEIGHBORHOOD ANALYSIS**

Below lists each City of Boston neighborhood with the top languages spoken by residents with some language access need. Included are the total number of residents living in the neighborhood and those with language access need. Languages that meet the neighborhood threshold are marked with an asterisk (\*). The neighborhood threshold is met with at least 5% or 1,000 persons of the total demographic, whichever is less.

#### **ALLSTON** (19,301)

Language Access demographic: (2,091) 11%

1. Spanish
2. Chinese
3. Russian

#### **BACK BAY** (17,099)

Language Access demographic: (1,012) 6%

1. Spanish
2. Chinese

#### **BEACON HILL** (8,757)

Language Access demographic: (327) 4%

1. Chinese
2. Spanish

#### **BRIGHTON** (45,881)

Language Access demographic: (6,167) 13%

1. Chinese \*
2. Russian \*
3. Spanish \*
4. Portuguese/Cape Verdean Creole

#### **CHARLESTOWN** (16,463)

Language Access demographic: (1,768) 11%

1. Chinese
2. Spanish

#### **DORCHESTER** (116,434)

Language Access demographic: (24,843) 21%

1. Spanish \*
2. Vietnamese \*
3. Haitian Creole \*
4. Portuguese/Cape Verdean Creole \*
5. Chinese

#### **DOWNTOWN** (16,281)

Language Access demographic: (3,685) 23%

1. Chinese \*
2. Spanish

#### **EAST BOSTON** (41,839)

Language Access demographic: (19,263) 46%

1. Spanish \*
2. Arabic \*
3. Portuguese/Cape Verdean Creole
4. Chinese
5. Italian
6. Vietnamese
7. French

#### **FENWAY-KENMORE** (31,966)

Language Access demographic: (3,167) 10%

1. Chinese \*
2. Spanish
3. Russian
4. Korean
5. Arabic

**HYDE PARK** (33,621)

Language Access demographic: (5,300) 16%

1. Spanish \*
2. Haitian Creole \*

**JAMAICA PLAIN** (36,755)

Language Access demographic: (4,808) 13%

1. Spanish \*
2. Chinese

**MATTAPAN** (23,078)

Language Access demographic: (4,319) 19%

1. Haitian Creole \*
2. Spanish \*
3. Vietnamese
4. French
5. Portuguese/Cape Verdean Creole

**MISSION HILL-LONGWOOD** (21,481)

Language Access demographic: (3,305) 15%

1. Spanish \*
2. Chinese
3. Russian
4. Korean
5. Haitian Creole
6. Hindi
7. Japanese

**NORTH END** (8,914)

Language Access demographic: (422) 5%

1. Italian
2. Spanish
3. Portuguese/Cape Verdean Creole

**ROSLINDALE** (26,658)

Language Access demographic: (4,261) 16%

1. Spanish \*
2. Haitian Creole \*
3. Chinese
4. Greek
5. Portuguese/Cape Verdean Creole
6. Arabic

**ROXBURY** (47,642)

Language Access demographic: (8,772) 18%

1. Spanish \*
2. Haitian Creole \*
3. Portuguese/Cape Verdean Creole
4. Chinese

**SOUTH BOSTON** (34,179)

Language Access demographic: (2,970) 9%

1. Spanish \*
2. Chinese

**SOUTH BOSTON WATERFRONT/  
FORT POINT** (2,793)

Language Access demographic: (256) 9%

1. German

**SOUTH END** (28,890)

Language Access demographic: (4,500) 15%

1. Chinese \*
2. Spanish \*
3. Portuguese/Cape Verdean Creole

**WEST END** (5,646)

Language Access demographic: (552) 10%

1. Chinese
2. Spanish
3. Japanese
4. Portuguese/Cape Verdean Creole
5. Russian

**WEST ROXBURY** (30,331)

Language Access demographic: (2,866) 9%

1. Spanish
2. Chinese
3. Russian
4. Haitian Creole
5. Arabic