



# Mayor's Office of Recovery Services

*Ways & Means Hearing, Dockets #0588-0596, FY21 Budget (BPHC)*

*Jen Tracey, Director  
Devin Larkin, Bureau Director*

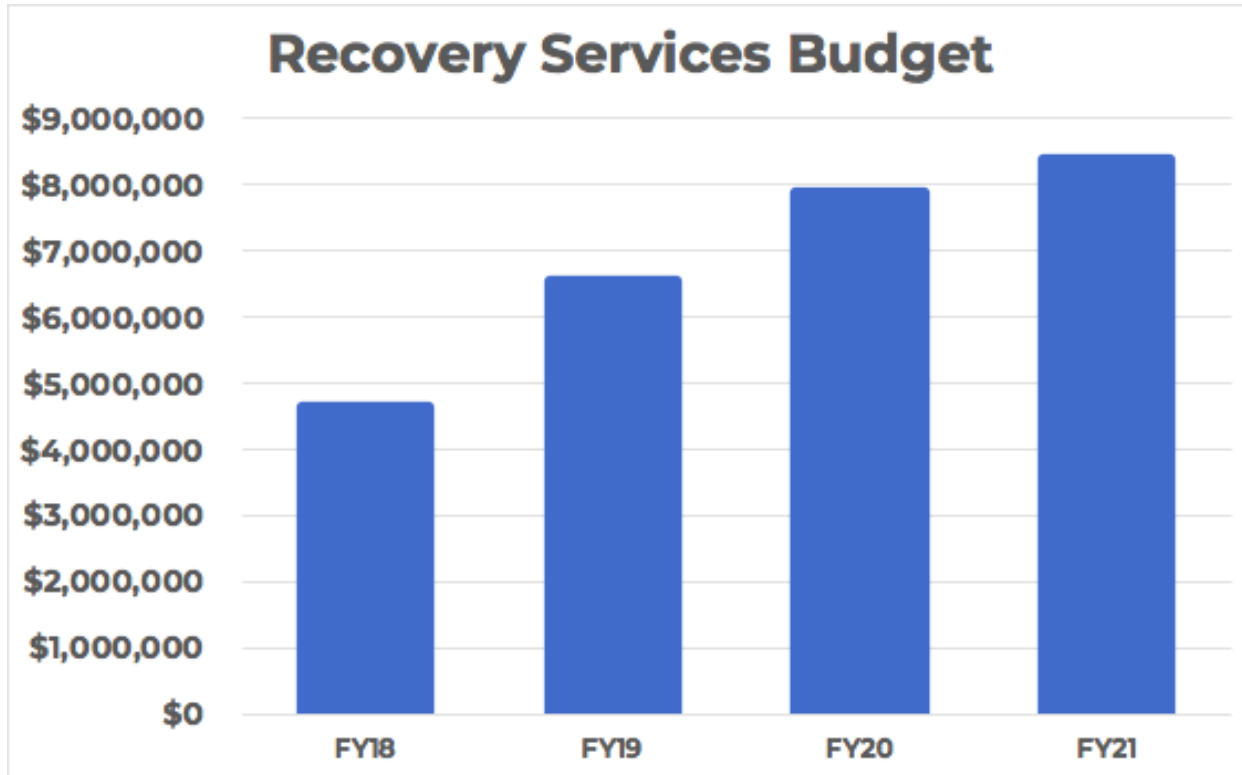
*Thursday, May 21<sup>st</sup>, 2020*

*Mayor Martin J. Walsh*



- In 2015, Mayor Martin J. Walsh created the **Mayor's Office of Recovery Services** to focus on substance use issues in Boston.
- This year, with the support of Mayor Walsh, Chief Marty Martinez and the City Council, we elevated the City's recovery efforts by **joining the HHS Cabinet**
- We work to advance **equitable and comprehensive substance use recovery** by:
  - **Connecting people, ideas and resources** to increase access to care
  - **Serving as a fully engaged partner and leader** of new strategies.
  - **Innovating a culture of recovery** to ensure health, wellness and quality of life for Bostonians.

# Investments in Recovery Services



# Recovery Services: Direct Care Programs

**We offer a full continuum of care, from harm reduction to recovery supports:**

## Outreach Workers

A team of **outreach workers** canvases critical neighborhoods to **help individuals access care**

## Engagement Center

Low threshold space for individuals to **spend time during the day and connect to care**

## AHOPE

**Comprehensive drug user health** access to clean syringes, HIV, STI testing, Naloxone, and other supplies to reduce the risk of overdose, HIV, hepatitis, and other medical conditions

## PAATHS

**Places individuals in treatment** for substance use disorder

## Treatment Programs

**Residential and outpatient treatment programs**, as well as a peer-to-peer recovery center

**Overdose Prevention & Narcan Distribution**

# FY20 Accomplishments: Building Paths to Care



## PAATHS: FY20 (projected)

12,607 Walk-Ins



6,474 Referrals  
to Care



3,012 Treatment  
Placements

## Syringes: FY20 (to date)

744,036  
Syringes Collected



568,536  
Syringes Given Out



Syringe Return Rate:  
1.31

## Engagement Center: FY20 (to date)

Approx. 300 Unique  
Clients per Day

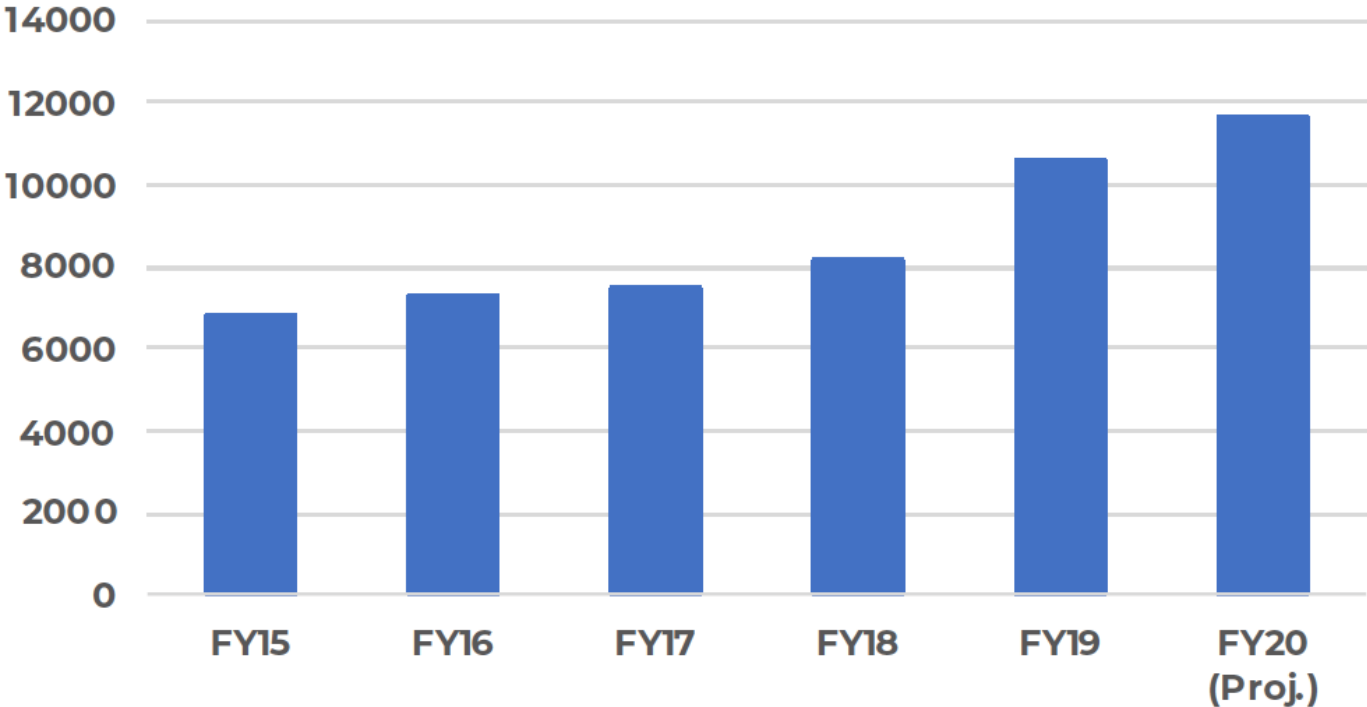


Average Hourly  
Census: 72 Clients



6,404 Clients  
Accessed Medical  
Care

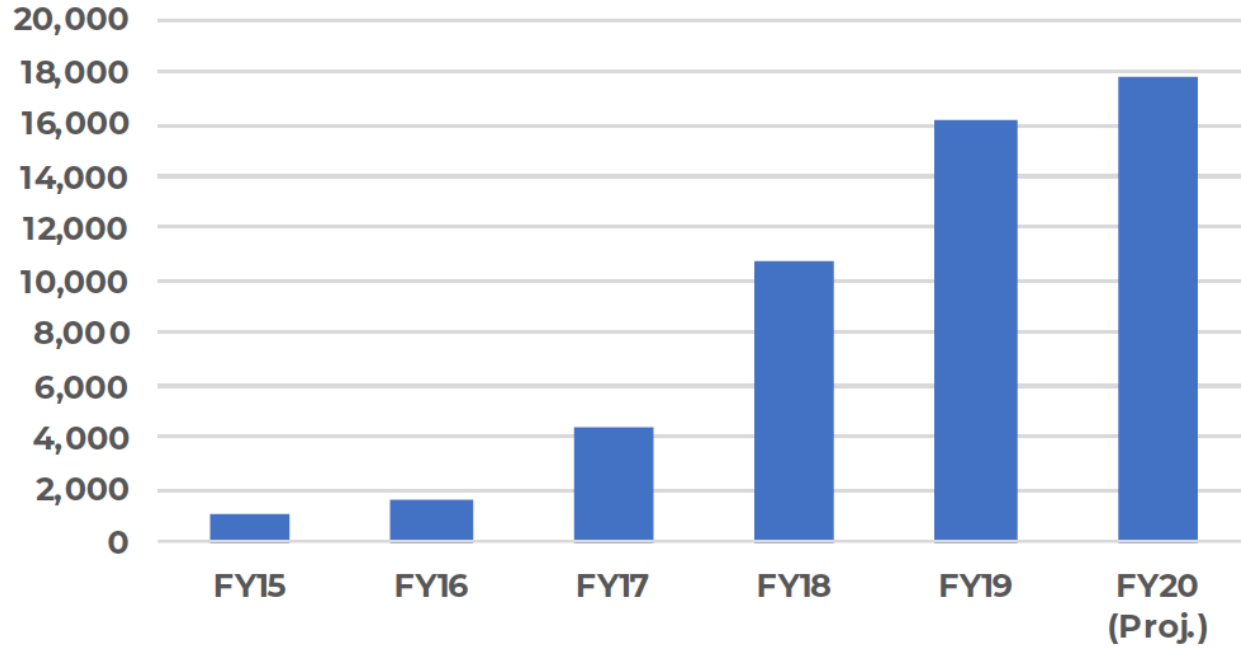
## AHOPE: Unique Clients



# Naloxone (Narcan) Distribution

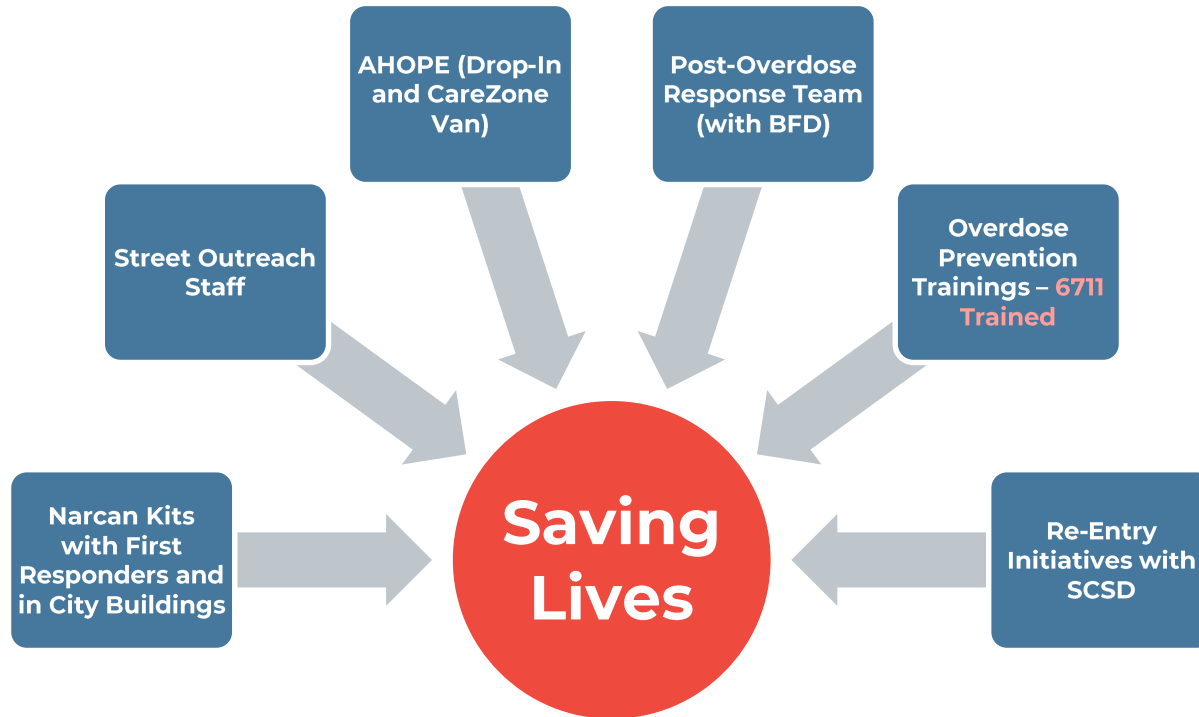


## Naloxone Distribution



# Overdose Prevention Efforts

We distribute Narcan and information in many ways:





# Post-Overdose Response Team

FY20 (through Feb.)

300 Visits



95 Engagements

- **Public Health – First Responder partnership** (BFD, EMS, Recovery Services)
- **Provides outreach, Narcan, and connections to services** following a non-fatal overdose that occurs in a residence
- In response to Covid-19, have shifted to **dropping literature and Narcan** at residences
- **BPD Street Outreach Unit** will be joining the effort to help cover more locations (businesses, on-street overdoses, etc.)



- **Launched CopeCode Campaign**
- **Campaign meets youth where they are** (BCYF, Boys & Girls Clubs, Y's, schools...)
- Focus on **racial equity, neighborhood reach, and not demonizing substance use**
- Youth Prevention Team works to **build capacity across systems**



- **Launched Mass/Cass 2.0 Strategic Plan** with over twelve City departments
- **Focus on Public Health, Public Safety, Quality of Life, and Communication**
- Launched **Task Force of community stakeholders**
- Full report will be released early this summer



## Long Island Recovery Campus Master Plan

- Working with consultants from Gensler and Ascension Recovery, along with team of City departments and stakeholders, to develop **Master Plan for Long Island Recovery Campus**
- Focus on providing long-term treatment, employment skills, wellness, and wrap-around services to help people enter long-term recovery



## All direct service programs remain operational

### Program Adaptations:

- **Moved harm reduction drop-in services entirely outdoors;** providing safer use supplies & Narcan
- **Greatly expanded outdoor space at the Engagement Center** to promote social distancing
- Street Outreach Team supporting Engagement Center and outdoor Comfort Stations
- Shifted outpatient services **entirely to telehealth**
- Implemented **additional screening, testing, and infection control measures** at residential programs

## Launched new initiatives, including:

- **Outdoor handwashing and bathroom stations** to increase critical access to sanitation for people experiencing homelessness/SUD .
- **Rapid response grants to support residential treatment providers** as they respond to Covid-19.
- **Staffing Boston Hope Hospital at BCEC**
- **Youth Prevention campaign challenge** to support young people at home.



## Expanding Harm Reduction Across All Communities

- FY21 New Initiative - Overnight Respite
- Increase safe spaces for women

## Increasing Access to Care

- Engagement Center
- Long Island Recovery Campus

## Promoting Youth Prevention

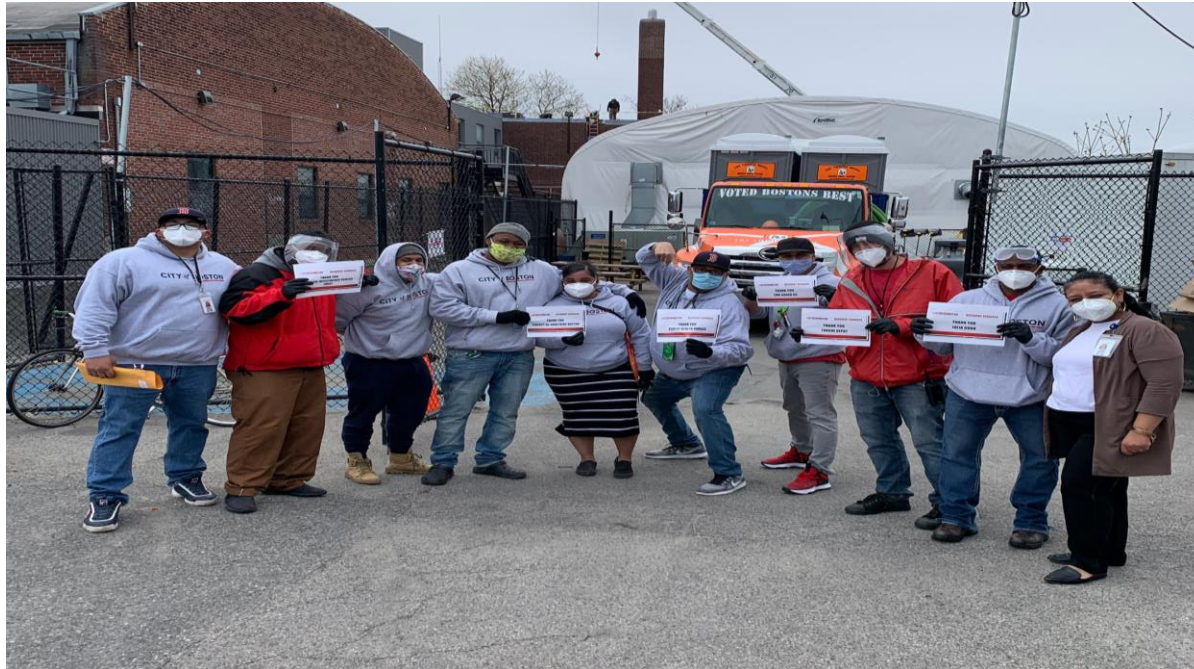
- Community Grants
- CopeCode Campaign  
([CopeCodeClub.com](http://CopeCodeClub.com))



# Thank You to Our Front Line Staff!



Recovery Services staff are on the front lines of the Covid-19 pandemic, showing up every day to care for the most vulnerable members of our community.





# Thank You & Questions



 City of Boston  
Recovery Services

**YOU ARE NOT ALONE**  
Find out what other teens are doing to cope every day with stress and anxiety.  
[CopeCodeClub.com](http://CopeCodeClub.com)

*Farrah*

“When other kids say mean things about me, I don’t let myself think ‘I’m not good enough.’ Instead, I take two minutes and remind myself of all the things that make me awesome.”

