

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
5/2/2023 16:17:37	4/22/2023		English	
5/2/2023 16:15:26	4/22/2023		English	Very Windy
5/2/2023 16:11:47	4/22/2023		English	Cloudy
5/2/2023 16:07:59	4/22/2023		English	Very Windy
5/2/2023 16:06:07	4/22/2023		English	Very Windy
5/2/2023 16:04:53	4/22/2023	00416	English	Cloudy, Cold
5/2/2023 16:02:59	4/22/2023		English	Cloudy, Cold
5/2/2023 15:57:14	4/22/2023	On the bus	English	Cloudy, Cold
5/2/2023 15:55:19	4/22/2023	04166	English	Cloudy, Cold
5/2/2023 15:53:20	4/22/2023	On the bus	English	
5/2/2023 15:51:27	4/22/2023	00146	English	Cloudy, Cold
5/2/2023 15:48:08	4/22/2023		English	Very Windy
5/2/2023 15:47:09	4/22/2023		English	Cloudy, Cold, Very Windy
5/2/2023 15:45:13	4/22/2023	Riding the 28 bus towards Mattapan	English	Cloudy, Cold, Very Windy
5/2/2023 15:41:22	4/22/2023	Riding the 28 bus towards Mattapan	English	Cloudy, Cold, Very Windy
5/2/2023 15:39:19	4/22/2023		English	Cloudy, Cold, Very Windy
5/2/2023 15:37:49	4/22/2023	Blue Hill Ave @ Callender St	English	
5/2/2023 15:35:05	4/22/2023			
5/2/2023 15:32:54	4/22/2023	Blue Hill Ave @ Ellington St	English	Cloudy
5/2/2023 15:28:39	4/21/2023	Blue Hill Ave @ Harvard St		
5/2/2023 15:26:18	4/21/2023	Blue Hill Ave @ Angell St	Spanish	
5/2/2023 15:24:12	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:21:53	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:19:38	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:17:20	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:16:03	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:12:10	4/21/2023	Blue Hill Ave @ Harvard St	Spanish	
5/2/2023 15:05:24	4/22/2023	Blue Hill Ave @ Ellington St	Spanish	
5/2/2023 14:54:05	4/22/2023	Blue Hill Ave @ Mattapan Sq	Spanish	
5/2/2023 14:47:01	4/22/2023	On bus to Mattapan	Spanish	

[Anonymized] BlueHillAveBusRiderSurvey

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		02119	School St / Seaver St
Adult	Traveling alone	02124	
Adult	Traveling alone		
Adult		02121	
Adult	Traveling alone	02124	
Older Adult	Traveling alone	02121	
Adult		02126	
Older Adult	Traveling alone	02119	
Older Adult	Traveling alone		
		02119	
Adult	Riding bicycle (alone)	02121	
Adult		02124	
Older Adult	Traveling alone	02121	
Adult	Traveling alone	02121	Charlotte St
Adult	Traveling alone	02121	Quincy St
Young Adult	Traveling alone	02126	
		02124	Callender St
		02121	
Adult	Traveling alone	02124	Talbot Ave
		02124	Harvard St
		02124	Harvard St
		02124	Harvard St
		02124	Harvard St
		02124	
		02124	Seaver St
		02121	
		02126	

Would you be interested in paid oportunities to s	Would you be interested in receiving updates
N/A	N/A
No	No
N/A	N/A
N/A	N/A
No	No
No	Yes
Yes	Yes
No	No
Yes	Yes
N/A	N/A
No	Yes
N/A	N/A
No	No
Yes	No
No	No
Yes	Yes
N/A	N/A
N/A	N/A
Yes	Yes
No	No
Yes	Yes
N/A	N/A
Yes	Yes
N/A	N/A
N/A	N/A
No	No
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to D
I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To visit family/friends, To c
I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA	To get to the doctor, To ge
I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA, I drove along BHA	To get to school, To get to
I rode the bus along BHA, I rode a bike along BHA	To visit family/friends, Tak
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to work, Working in
I rode the bus along BHA	To get to the doctor, To ge
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to Mattapan Library
I rode the bus along BHA	To get everywhere
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to the doctor
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to church, To get to
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I walked along BHA	To get to work
I walked along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to church
I rode the bus along BHA	To get to work, Work in Dc
I rode the bus along BHA	To get to work, Work in Bc

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, Knowing when the bus will come + having M		Feels unsafe at night or at rush hour when there are too many cars
Buses that come more consistently		
My trips being affected by traffic less, V	Generally feels safer at bus stops	
Buses that come more consistently		Depends on time of day, not place along corridor
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Kn	Once getting to Jackson Sq station	
N/A (Its fine)	Mattapan Sq	
Knowing when the bus will come + hav	Heated stops at Nubian	
Buses that come more consistently, More reliable service		
My trips being affected by traffic less, Better weekend service		
Having cleaner bus stops		McLellan / Glen - confusing and lights don't turn
Knowing when the bus will come + having MTBA time tables		Unsafe during rush hours sometimes
Buses that come more consistently		
Buses that come more consistently, My	By Franklin Park, Mattapan Sq	Middle stretch of BHA with double parking, benches with needles or
My trips being affected by traffic less, T	Mattapan Sq	Grove Hall
My trips being affected by traffic less		
Buses that come more consistently, Kn	When within the neighborhood	Nubian Station
My trips being affected by traffic less	Feels safe everywhere (make)	
Knowing when the bus will come + hav	Around Warren St	On the street in general
My trips being affected by traffic less	Waiting at bus stops	Walking on the wider streets
Buses that come more consistently, My trips being affected by traffic less, Having cleaner bus stops		
Buses that come more consistently, My	Waiting for the bus	Crossing the street to the bus
Buses that come more consistently	In front of Happy Supermarket	Near Harvard St
Buses that come more consistently	At the bus terminals	Crossing the street
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables, Having cleaner bus stops		
Buses that come more consistently		
Buses that come more consistently	At the bus stops	When crossing the street
Buses that come more consistently, Ha	Feels safer crossing intersections at night	Crossing BHA
My trips being affected by traffic less		
Buses that come more consistently	While on the bus	While walking to the bus stop

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, More street lighting, Bike parking, More bus shelters, Trees/Greenery, Art		
Public restrooms, Restrooms near bus stops		
N/A (Its fine as is)		
More bus shelters		
More bus shelters		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art		
N/A (Its fine as is)		
More seating/benches, More bus shelters, Covered areas along BHA		
More street lighting, More lighting especially around Franklin Park		
N/A (Its fine as is)	Crowded buses don't wait if they see people	
Public restrooms		
More bus shelters		
Public restrooms	Weekday service on BHA has been as slow as weekend for the last month	
More seating/benches, Public restrooms, More bus shelters, Restrooms for bus operators		
Public restrooms, More bus shelters	Bus shelters especially needed in the winter, bathrooms needed because there are many homes and small businesses	
More seating/benches, More street lighting, More bus shelters, Trees/Greenery		
More options to add money to Charlie Card		
More seating/benches		
Public restrooms		
More bus shelters		
More seating/benches, Public restrooms, Art		
More seating/benches, More street lighting, Public restrooms		
Public restrooms		
More seating/benches, More street lighting, More bus shelters		
Public restrooms		
More seating/benches		
Public restrooms		
More seating/benches, More street lighting, More bus shelters	Would like to see more buses on Sundays for church	
N/A (Its fine as is)		
More seating/benches		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
5/2/2023 14:40:28	4/22/2023	Blue Hill Ave @ Mattapan Sq	Spanish	
5/2/2023 14:36:20	4/22/2023	Blue Hill Ave @ Morton St	English	
5/2/2023 14:35:08	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:32:56	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:30:25	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:27:53	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:25:36	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:23:39	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 14:21:57	4/24/2023	Blue Hill Ave @ Morton St	Spanish	
5/2/2023 13:48:28		Mattapan Sq		
5/2/2023 13:46:05	4/28/2023	Mattapan station (Waiting for 28)	English	Sunny
5/2/2023 13:45:43	4/28/2023	Mattapan Station (28 bus)	English	Sunny
5/2/2023 13:42:51	4/20/2023	BHA @ Ellington Street	English	Sunny
5/2/2023 13:41:24	4/21/2023	Harvard	English	
5/2/2023 13:39:33	4/21/2023	Harvard	English	Cold
5/2/2023 13:38:24	4/20/2023	BHA @ Ellington	English	
5/2/2023 13:36:40	4/20/2023	BHA @ Ellington	English	Sunny
5/2/2023 13:36:37	4/20/2023	ellington	English	
5/2/2023 13:36:24	4/21/2023	Blue Hill-Angel St.	English	Cold, Very Windy
5/2/2023 13:35:45	4/28/2023	Mattapan	English	Sunny
5/2/2023 13:35:25	4/20/2023	BHA @ Ellington Street	English	Sunny
5/2/2023 13:34:46	4/20/2023	ellington	English	
5/2/2023 13:33:26	4/20/2023	BHA at Ellington ST (IB)	English	Sunny
5/2/2023 13:33:03	4/20/2023	ellington	English	
5/2/2023 13:33:02	4/20/2023	Blue Hill Ave @ Ellington St	English	Sunny
5/2/2023 13:32:35	4/21/2023	Harvard	English	Sunny
5/2/2023 13:32:14	4/28/2023	Mattapan	English	Sunny

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		02126	
		02121	
		02121	
		02124	Morton St
		02121	
			02121
		02124	American Legion Hwy
		02124	
		02126	Morton St
		02121	
Older Adult	Traveling alone	Mattapan	I'm between places currently
Adult	Traveling alone		River Street & Blue Hill Ave
Young Adult	Traveling with adult(s)	02121	BHA + Ellington Street
		02124	
Adult	Traveling with child(ren)	-	American Legion highway
		02121	Columbia Rd
Older Adult	Traveling alone	02121	glenway st, pandrama st
		02119	
Adult	Traveling alone	N/A	N/A
Older Adult	Traveling alone		Wallsworth & Cumming Hwy (note from SA: no
Young Adult	Traveling alone	02141	
		02126	bluehill
Young Adult	Traveling alone	02446	Summit Ave + BEacon St
		01960	
Older Adult	Traveling alone	02119	Blue Hill Ave / West Cottage
	Traveling alone	02124	Paxton
Adult	Traveling alone		Seaver St/Washington St @ Blue Hill Ave

Would you be interested in paid opportunities to s	Would you be interested in receiving updates
Yes	Yes
N/A	N/A
N/A	N/A
Yes	Yes
N/A	N/A
No	Yes
Yes	Yes
No	No
Yes	Yes
No	Yes
No	No
No	Yes
N/A	N/A
Yes	No
No	No
ot really sure what he said here)	No
No	No
No	Yes
Yes	No
Yes	Yes
No	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, less crowd
I walked along BHA, I rode the bus along BHA, I drove along BHA, I rode a bike along BHA	To visit family/friends
I walked along BHA, I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA, I drove along BHA, I rode a bike along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA	stores everything
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, Franklin P
I rode the bus along BHA	To get to work, @200
I rode the bus along BHA	To get to work
I walked along BHA	To get to work
I rode the bus along BHA	To get to work, To visit fan

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, Knowing when the bus will come + having M	Knowing when the bus will come + having MTBA time tables	Mattapan Sq
N/A (Its fine)		
My trips being affected by traffic less		
Buses that come more consistently		Blue Hill Ave / Morton intersection
Buses that come more consistently		
Having cleaner bus stops	Franklin Park - there are more people so	South of Franklin Park
Having cleaner bus stops	On the bus	Walking to the bus
Buses that come more consistently	Morton St	Warren St
ling		
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + hav	not during daytime	night time
Buses that come more consistently, My	Talbot Ave + BHA	Searer + BHA
Buses that come more consistently	I feel safe along BHA	
My trips being affected by traffic less, k	N/A	N/A
Buses that come more consistently, My	Along the main roads	Unsafe in smaller streets
don't have to wait	never had a problem	no
Buses that come more consistently, Knowing when the bus will come + having M		Columbia x BHA; He said: "Look at this intersection, the cars will go
Knowing when the bus will come + hav	-	least safe Roxbury-Angles Street
Knowing when the bus will come + having MTBA time tables		feels safe
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		i don't feel safe anywhere; female
My trips being affected by traffic less, b	in station area at BHA and Ellington -> lots of people are at this	
My trips being affected by traffic less, k	blue hill ave @ franklin is terrible	crossing @ glenway & gld rd is a little better
Buses that come more consistently, Knowing when the bus will come + having M		Nubian Station is bad - don't feel safe there
My trips being affected by traffic less	feel safe	
more free buses! tap to pay!		none

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More street lighting, Trees/Greenery		
More bus shelters		
Public restrooms		
More bus shelters		
More seating/benches		
More street lighting		
More seating/benches, More street lighting, More bus shelters, Trees/Greenery, Art		
More bus shelters		
Public restrooms, Bathrooms at stations		
Art, all kinds of art, please	I want to see more errands w/ coffee, food, etc (interpreting this as more place to get those things)	
More seating/benches, More street lighting, More bus shelters	rider uses bus to get to church at St. John's Missionary, Warren St.	
Public restrooms, restrooms at BHA + Ellington St		
More seating/benches		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery		
information table with times, bus capacity		
can't complain		
repaint the road		
More seating/benches, More street lighting, Public restrooms, Art		
Public restrooms, Trees/Greenery	this rider uses the bus to get to work in Hyde Park	
More seating/benches, Public restrooms	goes to school at Madison Park	
Public restrooms		
More seating/benches, More street lighting, Public restrooms, restrooms near bus stops		
More street lighting, More bus shelters, more street	bha @ franklin zoo	
take care of vacant lots + more affordable housing		
Public restrooms, restrooms along the street		
More seating/benches, More street lighting, More bus shelters	This man "loves" riding the BHA buses ever since 28 has been free, but really craves a place to comfortably sit, especially when it is wet! He carries trash bags around so he can sit on benches when they are wet. He uses the bus to get to work at Boston Doctorals and to visit family/friends in East Boston.	

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
5/2/2023 13:30:49	4/21/2023	Blue Hill & Angel	English	Cold, Very Windy
5/2/2023 13:30:25	4/21/2023	BHA opp Harvard	English	Cloudy
5/2/2023 13:29:25	4/21/2023	Westview St	English	Cloudy
5/2/2023 13:29:08	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:29:02	4/26/2023		English	
5/2/2023 13:28:37	4/21/2023	Harvard	English	
5/2/2023 13:27:44	4/21/2023	Westview St	English	Cloudy
5/2/2023 13:26:02	4/21/2023	BHA opp Harvard	English	
5/2/2023 13:25:54	4/20/2023	Wellington	English	Sunny
5/2/2023 13:24:24	4/26/2023		English	
5/2/2023 13:24:09	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:23:01	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:22:54	4/28/2023	Mattapan Sq	English	
5/2/2023 13:21:30	4/20/2023	Wellington	English	
5/2/2023 13:21:23	4/26/2023		English	
5/2/2023 13:20:22	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:20:20	4/28/2023	Mattapan Sq	English	
5/2/2023 13:18:33	4/28/2023	Mattapan Sq	English	
5/2/2023 13:17:43	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:17:24	4/21/2023	Health St	English	
5/2/2023 13:17:17	4/29/2023	Mattapan Sq	English	Sunny, Cold
5/2/2023 13:16:59	4/28/2023	Mattapan Square	Spanish	
5/2/2023 13:15:47	4/20/2023	Elington	English	

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Older Adult	Traveling alone	N/A	N/A
Adult	Traveling alone	02124	BHA - Talbot
Young Adult	Traveling alone	02130	Washington cross green street
Adult	Traveling alone		
		02126	babson x bha
		02121	Seaver St
Adult	Traveling alone	02124	
		02122	
Adult	Traveling alone	02126	61 Wellington Hill St.
		02126	blue hill and morton
Young Adult	Traveling with child(ren)		
Young Adult	Traveling alone	02124	
		02136	Wood Ave
		02126	fessenden + wellington
Child	Traveling with child(ren)		
		02126	
		02136	
Adult	Traveling alone	02126	River Street
		02124	Talbot
Adult		02126	
Adult	Traveling alone		
		02126	

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
No	No
No	No
No	No
	Yes
No	
No	No
Yes	Yes
No	Yes
No	Yes
No	Yes
Yes	Yes
No	No
No	Yes
No	Yes
No	No
Yes	
N/A	Yes

In the last week, how have you traveled along BHA?	In the last week, why did you travel along BHA?
I walked along BHA	Outside
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to th
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, shop
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To visit fan
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To visit fan
I rode the bus along BHA, I drove along BHA	To get to work, To get to th
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I rode the bus along BHA	Going Home
I rode the bus along BHA, I drove along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to the doctor
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to school
I rode a bike along BHA	To get to the grocery store
I rode the bus along BHA	To get to work

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Knowing when the bus will come + hav	N/A	N/A
Buses that come more consistently	Around here (BHA opp Harvard)	Grove Hall
Buses that come more consistently	everywhere	safe at all
N/A (Its fine)		sometimes scary, none is particular
Buses that come more consistently		bha x babson st
My trips being affected by traffic less, Having cleaner bus stops		
Buses that come more consistently	first time taking the bus, no opinion	first time taking the bus, no opinion
Knowing when the bus will come + hav	I feel safe along BHA	I don't feel safe in the smaller roads that end up in BHA, especially
Buses that come more consistently, My	BHA + Wellington	
Buses that come more consistently		
My trips being affected by traffic less, bus takes too long		intersections are scary and frustrating
Having cleaner bus stops		feels safe
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, more frequen		
My trips being affected by traffic less, k BHA between Fesse den and Symmes Coves (?)		
chool, to go shopping, to go downtown		n/a
My trips being affected by traffic less, bus takes too long		no
more frequency	N/A	N/A
Buses that come more consistently, Kn	N/A	N/A
bus is on schedule		no
My trips being affected by traffic less	kerwin	whole street
less traffic		no
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + hav	I feel safe when the road is not busy	

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
Trees/Greenery	Double Parking Across the street makes it difficult for buses to maneuver- Blue Hill & Angel St. (Observation)	
Public restrooms		
More seating/benches		
Public restrooms		
More bus shelters, Trees/Greenery		
More street lighting, Harvard Street is ok, but generally more safety		
More street lighting		
More street lighting, More Police		
More seating/benches, More street lighting, More bus shelters		
N/A (Its fine as is), not too dirty, ample seating		
more time when late bus is always coming. when early, have to wait a long time.		
Public restrooms	rider traveling to school at Boston Prep	
	rides the 28	
cy	work = dudley area	
	30 bus route always delays	
More street lighting		
	the 28 31 moves a lot	
	used to take bus to forest hills	
	i take not move car and if parking is expensive	
move time to catch bus		
Trees/Greenery	2. West Roxbury	
	more frequency = 30 bus	
	"This is my worst nightmare, 30-40 minute wait on 31" "when it says a minute it take 15 minutes"	
	work = west roxbury	
	rode bus everyday	
More seating/benches, Public restrooms		
Public restrooms		
	to school: american legion highway	
	sa observations: bus stop is not clean	
	trash can is full	
More seating/benches, More bus shelters	extra seating is far from shelter stop	
	side walk very uneven	
More street lighting, Public restrooms		
Public restrooms, More bus shelters, restroom at Hanover		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
5/2/2023 13:14:55	4/28/2023	Mattapan Square	English	Sunny
5/2/2023 13:14:54	4/28/2023	1624 BHA @ Mattapan Sq	English	Sunny
5/2/2023 13:13:40	4/28/2023	Mattapan Sq	English	Sunny
4/27/2023 14:09:05	4/24/2023	Blue Hill Ave @ Morton St		
4/27/2023 14:06:40	4/24/2023	Blue Hill Ave@ Morton St		
4/27/2023 14:04:19	4/24/2023	Blue Hill Ave @ Woodrow	English	Sunny, Cold
4/27/2023 14:00:59	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/27/2023 13:58:19	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/27/2023 13:55:27	4/24/2023		English	Cloudy
4/27/2023 13:53:08	4/24/2023		English	Cloudy
4/27/2023 13:49:34	4/24/2023			
4/27/2023 13:47:20	4/24/2023	Blue Hill Ave @ Morton St		
4/27/2023 13:45:47	4/24/2023	Blue Hill Ave @ Morton St		
4/27/2023 13:44:01	4/24/2023	Blue Hill Ave @ Morton St	English	
4/27/2023 13:40:25	4/24/2023	Blue Hill Ave @ Morton	English	Sunny
4/27/2023 13:36:23	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/27/2023 13:33:06	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/27/2023 13:31:28	4/24/2023		English	Cloudy
4/27/2023 13:27:31	4/24/2023	Blue Hill Ave @ Morton	English	Cloudy
4/27/2023 13:25:57	4/24/2023	Blue Hill ave @ Morton St	English	Cloudy
4/26/2023 13:05:10		Blue Hill Ave @ Ellington St	English	
4/26/2023 12:58:38		N/A		
4/26/2023 12:54:48		N/A	English	
4/26/2023 12:53:22		N/A	Spanish	
4/26/2023 12:48:01		N/A	English	
4/26/2023 12:44:45		N/A	English	
4/26/2023 12:22:49		Blue Hill Ave @ Wayne St	English	
4/26/2023 12:20:14	4/18/2023	Blue Hill Ave opp Warren St	English	Sunny

Demographic Info	Mode of Transportation	What is the zipcode of your hom	What is the nearest cross-street of your home
Adult	Traveling alone	02048	
Older Adult	Traveling alone	02121	
Older Adult	Traveling alone	02126	n/a
		Providence, RI	
Older Adult	Traveling alone	02121	
	Traveling alone	02124	Talbot Ave
Young Adult	Traveling alone	02124	Morton St
Adult	Traveling alone	02119	Stafford St
Adult	Traveling alone		2126 Morton St
			2123
		02119	Warren St
			2124 Grove Hall
Adult	Traveling alone	02169	South Artery in Quincy
Adult	Traveling alone		2121 Geneva Ave
Adult	Traveling alone		2121
Adult	Traveling alone	02121	Columbia Rd and Washington St
Adult	Traveling alone	02121	
Adult	Traveling alone	02124	
		02121	Normandy St
		02124	N/A
		02121	N/A
		02124	Harvard St
		02121	N/A
		01212	N/A
		01212	Wayne St
Older Adult	Traveling alone	02119	Seaver St

Would you be interested in paid opportunities to s	Would you be interested in receiving updates
No	No
No	No
No	No
No	Yes
No	No
No	No
No	No
No	No
No	No
No	No
No	No
No	No
Yes	Yes
Yes	Yes
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
Yes	Yes
Yes	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to school
I rode the bus along BHA	errands
I walked along BHA, I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to work
I walked along BHA	To get to school
I walked along BHA, I rode the bus along BHA	To run errands
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to s
I walked along BHA	To visit family/friends, To c
I rode the bus along BHA	To get to church, To visit f
I rode the bus along BHA	To get to church
I drove along BHA	To get to church, To visit f
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To visit family/friends, To c
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA	Destinations along 23/28
I rode the bus along BHA	To get to work, To get to s

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, Having cleaner bus stops		
Knowing when the bus will come + hav	safe sometimes	
Buses that come more consistently, My	crossing at river st across BHA in mattapan	crossing street to get to stops
Buses that come more consistently, Kn	I feel safe	
Buses that come more consistently, My	trips being affected by traffic less	"I need more time to cross the street".
Feeling safer on the T	Mattapan is very safe	I feel the least safe around Dudley Sq.
My trips being affected by traffic less	I feel safe	During the night walking along Talbot Ave
My trips being affected by traffic less	I feel safe in general	When I walk home and there are no street lights. Walking from Morton
Buses that come more consistently	I feel safe	
Knowing when the bus will come + hav	I feel safe	
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently	All of them	None
My trips being affected by traffic less		Blue Hill Ave @ Morton
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently	I feel safe	
Buses that come more consistently		In crowded buses and Blue Hill Ave @ Morton Street
My trips being affected by traffic less, Having cleaner bus stops, More frequency		
Knowing when the bus will come + hav	I feel safe	Blue Hill Ave @ Woodrow
Buses that come more consistently	It's a safe neighborhood	Blue Hill Ave @ Morton
N/A (Its fine)	N/A	N/A
My trips being affected by traffic less	Westview @ BHA	Further down BHA towards Mattapan
N/A (Its fine)	N/A	N/A
Buses that come more consistently	N/A	Al caminar
N/A (Its fine)	N/A	N/A
Buses that come more consistently, Kn	N/A	N/A
My trips being affected by traffic less	Blue Hill Ave and Schuyler	Franklin Park
Letting drivers allow riders on who are	Everywhere	BHA and American Legion Hwy

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More bus shelters	rider trying to get to school at Curry College	
N/A (Its fine as is)		
More seating/benches, More street lighting, Public restrooms, More bus shelters		
N/A (Its fine as is)	Bus rider referencing crosswalks in the area of BHA and Morton Street + near Woodrow	
More street lighting, Trees/Greenery	"There's more violence on the T than in the past. Elders are scared to take the bus". The pedestrian light near by is out.	
More seating/benches, More street lighting		
More street lighting, Trees/Greenery		
More seating/benches, More handicap parking		
More street lighting		
More seating/benches	Rider regularly travels to Forest Hills for	
More seating/benches, More bus shelters, Trees/Greenery		
Trees/Greenery		
More bus shelters, Trees/Greenery, Art		
Public restrooms	Rider would like to see restrooms near bus stops. Street Ambassador noted rider was male.	
More street lighting, Trees/Greenery		
	Goes to school at Northeastern University. "Everywhere is safe in terms of roads, but not in terms of guns and drugs". Street Ambassador noted that the bus rider identified as a male.	
More street lighting		
More bus shelters		
N/A (Its fine as is)	N/A	
More seating/benches	N/A	
N/A (Its fine as is)	N/A	
More street lighting	N/A	
More seating/benches	N/A	
More street lighting	N/A	
More seating/benches	N/A	
Public restrooms, Trees/Greenery	Southern half of the Orange Line is neglected	

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
4/26/2023 12:17:41	4/18/2023	Blue Hill Ave opp Warren St	English	
4/26/2023 12:15:48	4/18/2023	Blue Hill Ave opp Warren St	English	Cloudy, Cold
4/26/2023 12:14:05	4/21/2023	Blue Hill Ave @ Harvard	English	
4/26/2023 12:08:55	4/18/2023	Blue Hill Ave opp Warren St	English	Cloudy
4/26/2023 12:00:44	4/21/2023	Blue Hill Ave @ Angell St	English	Sunny
4/26/2023 11:58:59	4/18/2023	Blue Hill Ave @ Castlegate Rd	English	
4/26/2023 11:54:31	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny, Cold
4/26/2023 11:52:32	4/21/2023	Blue Hill Ave @ Angell St	English	Sunny
4/26/2023 11:49:32		N/A	Spanish	
4/26/2023 11:46:16	4/21/2023	Blue Hill Ave @ Angell St	English	Sunny, Cold
4/26/2023 11:44:19		N/A	English	
4/26/2023 11:43:26	4/21/2023	Blue Hill Ave @ Harvard	English	Cold
4/26/2023 11:39:48	4/21/2023	Blue Hill Ave @ Angell St	English	Cloudy
4/26/2023 11:38:37	4/20/2023	Blue Hill Ave @ Charlotte St	English	Sunny
4/26/2023 11:36:09		N/A	English	
4/26/2023 11:34:21	4/24/2023	Blue Hill Ave and Morton St	English	Cloudy, Cold
4/26/2023 11:32:48	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny
4/26/2023 11:22:43	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy, Cold
4/26/2023 11:17:51	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy, Cold
4/26/2023 11:15:15	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy, Cold
4/26/2023 11:10:56	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/26/2023 11:05:59	4/24/2023	Blue Hill Ave @ Morton Street	English	Cloudy
4/26/2023 11:03:29	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/26/2023 11:01:04	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy
4/26/2023 10:41:55	4/24/2023	Blue Hill Ave @ Morton St	English	Cloudy

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		N/A	N/A
Young Adult	Traveling alone	N/A	N/A
		02124	
Adult	Traveling with child(ren)	N/A	N/A
Older Adult	Traveling alone	2126	Bismarck Street & Brockton Street
		02121	N/A
Adult		02119	Washington and Columbus
Adult	Traveling alone	02122	Columbia Rd & Blue Hill Avenue
		02136	N/A
Older Adult			
		02119	Jackson Square
Adult	Traveling alone		
		02124	
Child	Traveling alone	N/A	N/A
		N/A	N/A
Child	Traveling alone	02124	
Young Adult	Traveling alone	02122	Dorchester Ave
Adult	Traveling alone	02124	Woodrow Ave
Young Adult	Traveling alone	02126	Blue Hill Ave and Morton St
Adult	Traveling alone	02126	Theodore St & Morton St
Young Adult	Traveling alone	02124	Winston Rd
Child	Traveling alone	02124	Frontenac St & Blue Hill Avenue
Older Adult	Traveling alone		Blue Hill Ave @ Morton
Adult	Traveling alone	02126	Blue Hill Ave @ Morton
Older Adult	Traveling alone	02124	Woodrow Ave

Would you be interested in paid oportunities to s	Would you be interested in receiving updates
N/A	N/A
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
N/A	N/A
No	Yes
N/A	N/A
N/A	N/A
Yes	Yes
No	Yes
Yes	No
Yes	No
Yes	No
No	No
No	No
Yes	Yes
Yes	Yes

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	Car is in the shop
I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to the doctor, Social
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends, To g
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to work
I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	To get to work, To get to E
I walked along BHA	To get to school
I rode the bus along BHA, I drove along BHA	To get to school, To get to
I rode the bus along BHA, I drove along BHA	To get to school
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	To get to work, To get to tl

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Adding more buses	Nowhere	Everywhere, especially near Ashmont
Buses that come more consistently, My	Stop and Shop area (Grove Hall)	Hancock St (Upham's Corner)
Buses that come more consistently,		Warren and Grove Hall. There are too many cars coming from differ
My trips being affected by traffic less	Everywhere	Nubian Station
Buses that come more consistently, Kn	Most bus stops are safe but grove hall ge	N/A
Knowing when the bus will come + hav	N/A	Nubian Station
Buses that come more consistently, My	N/A	N/A
Buses that come more consistently, More frequency and less bunching		American Legion and BHA. Hard to cross and would like to see less
Buses that come more consistently	N/A	Al esperar al autobus
Knowing when the bus will come + having MTBA time tables, Bus lanes being respected		
Knowing when the bus will come + hav	In most places I don't feel safe because I'	Along Blue Hill Ave crossing Columbia Rd
Knowing when the bus will come + having MTBA time tables		Standing on the small median near Franklin park waiting for the bus
Buses that come more consistently		Mattapan in general
Buses that come more consistently	N/A	N/A
My trips being affected by traffic less	N/A	N/A
N/A (Its fine)		
Buses that come more consistently, Kn	N/A	N/A
Buses that come more consistently, My trips being affected by traffic less, More frequency		
My trips being affected by traffic less, Having cleaner bus stops		Blue Hill Ave and Morton Street.
My trips being affected by traffic less		
Buses that come more consistently, My trips being affected by traffic less, More frequency		
My trips being affected by traffic less		
Having cleaner bus stops	N/A	N/A
Buses that come more consistently, My trips being affected by traffic less, Knowir		BHA and Morton St.
Buses that come more consistently, My trips being affected by traffic less, Buses		BHA and Morton is terrible to cross.

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
N/A (Its fine as is)	In winter bus service is slower	
More seating/benches, More street lighting, Public r	N/A	
More seating/benches, More street lighting, Bike par	Works in Grove Hall. " I want those lanes like Columbus ave"	
More seating/benches, Public restrooms	N/A	
More seating/benches	Goes to the doctor at BU Hospital. "There needs to be more 30 buses, because the buses take 35 - 40 minutes to do a stretch that should only last 20 - 25 minutes" - Rider	
More street lighting, More bus shelters	N/A	
More seating/benches, More street lighting, Bike par	Really excited about center-running bus lanes	
More seating/benches, Public restrooms, More bus	Would like to see more public restrooms in general but close to popular businesses because its not fair that they have to deal with folks needed to use the bathroom all the time. Would like to see more bus shelters with bigger benches. The buses done come for a long time and then they all come at once.	
Art	N/A	
N/A (Its fine as is)	"I love riding the bus" . Rider got off the bus here because it got too crowded. The rush hour after school is intense.	
More seating/benches	N/A	
or crossing the street near fast traffic.	Works near Ruggles. "I always wondering if I'll get hit [by a car]".	
More seating/benches, More street lighting, cleaner	Works in Mattapan. Would like to see buses that come more consistently in the morning.	
Public restrooms	N/A	
N/A (Its fine as is)	N/A	
N/A (Its fine as is)	Goes to school at Young Achievers Science And Math Pilot School	
Bike parking, Public restrooms	N/A	
N/A (Its fine as is)	Trying to get to the South End	
More bus shelters	"There are weird people at the bus stop"	
More police presence	Is trying to get to Geneva Ave	
Less traffic	Is trying to get to Nubian	
More seating/benches, More street lighting	Goes to school (is trying to get to) Madison Park	
Public restrooms, More bus shelters	Trying to get to Downtown (works in downtown)	
Time tables for the bus	Trying to get to Spenser St + McClellan Hwy. "My kids have to tell me or text me the times that the bus will come. They have to track it for me".	
More seating/benches, Trees/Greenery, Bus shelter	Is going to Stop and Shop and Dudley	

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
4/23/2023 23:02:26	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny, Cold
4/23/2023 23:00:09	4/20/2023	N/A	Spanish	Sunny, Cold
4/23/2023 22:55:58	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny, Cold
4/23/2023 22:52:41			Spanish	
4/23/2023 22:50:07	4/18/2023	Blue Hill Ave @ Castle Gate Rd	English	Sunny, Cold
4/23/2023 22:44:40	4/18/2023	Warren St @ Blue Hill Ave OB	English	Sunny, Cold
4/23/2023 22:42:44	4/20/2023	N/A	English	
4/23/2023 22:40:15		N/A	English	
4/23/2023 22:37:13		N/A	Spanish	
4/23/2023 22:31:55		N/A	Spanish	
4/23/2023 22:15:24		N/A	Spanish	
4/23/2023 22:12:51		N/A	English	
4/23/2023 22:11:34	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny
4/23/2023 22:04:01		N/A	English	
4/23/2023 21:48:00	4/20/2023	Blue Hill Ave @ McLellan St	English	Sunny
4/21/2023 16:37:08		N/A	English	
4/21/2023 16:34:28	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny
4/21/2023 16:29:43			English	
4/21/2023 16:28:11	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	
4/21/2023 16:26:04	4/20/2023	Blue Hill Ave @ Charlotte St	English	Sunny
4/21/2023 16:22:43	4/21/2023	Blue Hill Ave @ Angell St (ID: 00419)	English	Cloudy
4/21/2023 12:27:19			English	Cloudy
4/21/2023 11:59:50	4/21/2023	Blue Hill Ave opp Health Ctr	English	Cloudy
4/21/2023 11:58:18	4/21/2023	Blue Hill Ave opp Health Ctr	English	Cloudy
4/21/2023 11:54:04	4/21/2023	Blue Hill Ave + Talbot	English	Cloudy
4/21/2023 11:50:34	4/21/2023	Blue Hill Ave + Talbot	English	Cloudy
4/21/2023 11:47:46	4/21/2023	Blue Hill Ave + Talbot	English	Sunny
4/21/2023 11:41:53	4/21/2023	Blue Hill Ave + Harvard St	English	Cloudy
4/21/2023 11:37:46	4/21/2023	Blue Hill Ave @ Harvard	English	Cloudy
4/21/2023 11:26:28	4/21/2023	Blue Hill Ave + Wales St	English	Cloudy

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Adult	Using Mobility device	02119	Washington and Columbus
		02129	Warren St
Older Adult	Traveling alone	N/A	N/A
		02121	N/A
		02121	Castle Gate Rd
Adult	Traveling alone	02124	Talbot Ave
		02121	N/A
		N/A	N/A
		02126	Mattapan Square
		02121	N/A
		02121	N/A
		02126	N/A
		02119	N/A
		02124	Morton St
Adult	Traveling alone	02126	N/A
		02124	Harvard St
		02124	N/A
		02121	N/A
		N/A	N/A
Older Adult	Traveling alone	02121	McLellan
Older Adult	Traveling alone	02124	Angell St
		02125	
		02121	
		02124	Harvard St
Older Adult	Using Mobility device	02124	
Adult	Traveling alone	02119	
Older Adult	Traveling alone		New England Ave
		02124	American Legion and Blue Hill Ave
		02124	Blue Hill Ave + Angell
Young Adult	Traveling alone	02124	Blue Hill Ave + Wales St

Would you be interested in paid opportunities to s	Would you be interested in receiving updates
Yes	Yes
No	No
No	No
N/A	N/A
No	No
Yes	No
No	No
No	No
No	Yes
N/A	N/A
N/A	N/A
N/A	N/A
No	No
N/A	N/A
No	No
N/A	N/A
N/A	N/A
No	No
Yes	Yes
Yes	Yes
No	No
No	No
No	No
No	No
Yes	Yes
No	No
No	No
No	No
No	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to church, To visit f
I rode the bus along BHA, I drove along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To get to th
I walked along BHA, I rode the bus along BHA	To get to school, To visit fa
I rode the bus along BHA	To visit family/friends
I walked along BHA, I rode the bus along BHA	To visit family/friends, To g
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To get to s
I rode the bus along BHA	To get to Mattapan and N
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to Nubian Square
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to school, Boston U
I rode the bus along BHA	To go to the zoo and Sout
I rode the bus along BHA	To get to the doctor
I rode the bus along BHA, I drove along BHA	To get to the grocery store
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to work, To get to th
I walked along BHA, I rode the bus along BHA	To get to work, To visit fan
I walked along BHA, I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to school
I rode the bus along BHA	To get to work

[Anonymized] BlueHillAveBusRiderSurvey

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, My	N/A	N/A
My trips being affected by traffic less, F	N/A	Feels afraid in Nubian
Buses that come more consistently, My	N/A	N/A
Buses that come more consistently, Kn	BHA and Franklin Park	N/A
Buses that come more consistently, My	N/A	N/A
Buses that come more consistently, Kn	Well lit areas	Dark areas, Warren and Blue Hill Ave area
Buses that come more consistently, My	N/A	N/A
Lighting and security along BHA	In front of the police department	N/A
My trips being affected by traffic less	En las paradas	Cuando voy a caminar para cojer el autobús
Knowing when the bus will come + hav	N/A	N/A
Buses that come more consistently	N/A	N/A
Buses that come more consistently	Everywhere	N/A
My trips being affected by traffic less, k	N/A	Grove Hall area around Blue Hill
Buses that come more consistently, Ha	N/A	All of Blue Hill feels the same
Buses that come more consistently	Unsafe in general	Around the park
N/A (Its fine)	N/A	N/A
Having cleaner bus stops	Everywhere	I don't feel unsafe because there are traffic lights to regulate traffic
Knowing when the bus will come + hav	Everywhere	N/A
Knowing when the bus will come + hav	N/A	N/A
Knowing when the bus will come + hav	Around the park	Mattapan
Buses that come more consistently, My	Sitting on benches and being on the curb	No particular locations
Knowing when the bus will come + hav	I feel safe everywhere	
Buses that come more consistently	I feel safe everywhere	N/ A
Buses that come more consistently, Knowing when the bus will come + having M		Its not really safe, theres violence and many stupid kids and a lot of
Less crowding + more priority seating		BHA + Talbot is a headache to cross
My trips being affected by traffic less	N/A	N/A
Buses that come more consistently, Le	All the time	Not really
Buses that come more consistently, My	Blue Hill Ave and Harvard	Not really
My trips being affected by traffic less	Blue Hill Ave + Harvard	Crossing the street twice (with the median in the middle)
Buses that come more consistently, My	BHA and wales street. Its close to home a	In Nubian Station. There are lots of drugs + drug use happening the

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, More street lighting, Bike par	N/A	
More seating/benches, Public restrooms, More bus	N/A	
More seating/benches, Bike parking, More bus shelf	Concerned about parking along BHA	
Fixed potholes	45 and 28 service is good	
More seating/benches, More street lighting, More bu	Worst traffic along BHA 2-6pm, buses come frequently but still no space on buses, a lot of fighting over seats on buses	
More street lighting, Public restrooms	N/A	
More bus shelters, Art, Bus shelters with heat	"Random acts of violence, 16 takes a long time"	
More seating/benches, More street lighting, Public r	N/A	
More street lighting	N/A	
Public restrooms	N/A	
More seating/benches	N/A	
More seating/benches, More street lighting	N/A	
More seating/benches, Politeness from drivers		
More trash cans	N/A	
More seating/benches	N/A	
N/A (Its fine as is)	N/A	
Public restrooms	N/A	
More street lighting	N/A	
More bus shelters, Heating and real time arrival info	N/A	
Public restrooms, Parks	N/A	
More seating/benches, More street lighting	N/A	
Public restrooms	Would like to see public restrooms near harvard st.	
More bus shelters		
More seating/benches, More street lighting, More bus shelters		
More bus shelters	Goes to the doctor in downtown.	
Smoother roads and sidewalks	Goes to work in Roxbury	
More street lighting, Cleaner streets	Goes to school near Ruggles	
More seating/benches	Goes to school at Dearborn STEM Academy	
More seating/benches, More street lighting, Security call boxes		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
4/21/2023 11:18:57	4/21/2023	Blue Hill Ave @ Wales St	English	Cloudy
4/21/2023 11:12:41	4/21/2023	Blue Hill Ave @ Wales St	English	Cloudy
4/21/2023 11:08:30	4/21/2023	Blue Hill Ave @ Harvard	English	Cloudy, Cold
4/20/2023 15:30:23	4/20/2023	Blue Hill Ave @ Ellington	English	Sunny, Cold
4/20/2023 15:26:21	4/20/2023	Blue Hill Ave @ Ellington	English	Sunny, Cold
4/20/2023 14:58:30	4/20/2023	Blue Hill Ave @ Ellington	English	Sunny, Cold
4/20/2023 14:53:26	4/20/2023	Blue Hill Ave @ Franklin Park Rd	English	Sunny, Cold
4/20/2023 14:49:22	4/20/2023	Blue Hill Ave @ Ellington	English	Sunny, Cold
4/20/2023 14:45:38	4/20/2023	Blue Hill Ave @ Charlotte St	English	Sunny, Cold
4/20/2023 14:37:58	4/20/2023		English	Sunny, Cold
4/18/2023 16:31:28	4/18/2023	Blue Hill Ave @ Castlegate	English	Sunny
4/18/2023 16:29:10	4/18/2023	Blue Hill Ave @ Castlegate	English	Sunny
4/18/2023 16:23:02	4/18/2023	Blue Hill Ave @ Castlegate	English	
4/18/2023 16:18:32	4/18/2023	Blue Hill Ave @ Castlegate	English	Sunny
4/18/2023 16:16:52	4/18/2023	Blue Hill Ave @ Warren St	English	Sunny
4/18/2023 16:06:09	4/18/2023	Blue Hill Ave @ Warren	English	Sunny
4/18/2023 16:01:45	4/18/2023	Blue Hill Ave @ Warren	English	Sunny
4/18/2023 15:58:44	4/18/2023	Blue Hill Ave @ Warren	English	Sunny
4/18/2023 15:55:59	4/18/2023	Blue Hill Ave @ Warren	English	Sunny
4/18/2023 15:53:42	4/18/2023	Blue Hill Ave @ Warren St	English	Sunny
5/10/2023 14:48:57	4/22/2023	Blue Hill Ave @ Ellington St	English	Cloudy
5/10/2023 14:51:12	4/22/2023	Blue Hill Ave @ Ellington St	English	Cloudy
5/10/2023 14:52:34	4/22/2023	Riding the bus	English	Cloudy

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Adult	Traveling alone	02124	Blue Hill Ave + Arbutus St
Adult	Traveling alone	02124	Blue Hill Ave + Wales Street
Young Adult	Traveling alone	02114	Nightingale
		02126	Near Mattapan Station
Older Adult		02121	
		02121	
		02472	
		02124	
		02121	
		02121	
Adult	Traveling with child(ren)	02121	Blue Hill Ave
		02145	Warren and Blue Hill Ave
Young Adult	Traveling alone		
		02121	Seaver St
	Traveling alone	02124	Warren St
Adult			
Adult		02121	
Adult	Traveling alone	02122	N/A
Older Adult	Traveling alone	02124	N/A
Adult	Traveling alone	02126	Fremont St
Adult	Traveling alone	02125	Mattapan St
Young Adult	Traveling alone	02186	

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
No	No
No	No
No	No
No	No
N/A	N/A
No	No
No	No
No	No
Yes	Yes
Yes	Yes
Yes	No
No	No
N/A	N/A
N/A	N/A
Yes	Yes
No	No
No	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to th
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit businesses
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to the Zoo
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to the doctor
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to the doctor
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	Tired of walking
I walked along BHA, I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	To get to church, To get to
I rode the bus along BHA, I drove along BHA	To get to work, To get to th
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to the grocery store

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, My	No where in particular	People on board the bus -- during mid day and evening, especially t
Buses that come more consistently, My	All along the corridor during the day I feel	I do no feel safe during the night time.
Buses that come more consistently	N/A	Feels pretty safe walking around
My trips being affected by traffic less	All the intersections along Blue Hill Ave are unsafe and hard to cross.	
Buses that come more consistently	I don't feel unsafe	Nowhere
Knowing when the bus will come + hav	I feel safe anywhere	
N/A (Its fine)	I feel safe	N/A
A bus lane. Where is it?		
Better snow removal	Its sort of safe to walk along BHA.	Crossing the streets. No turn on red at Blue Hill Ave and Esmond S
Knowing when the bus will come + hav	Nowhere - Crossing the street is difficult	
Having cleaner bus stops	Castlegate at Blue Hill Ave	During the night
Buses that come more consistently, My	My trips being affected by traffic less, Having	cleaner bus stops
Buses that come more consistently, My	Castlegate road	Crossing the street at crosswalks, drivers are impatient
Buses that come more consistently, Less	crowded buses	
Buses that come more consistently, Knowing	when the bus will come + having MTBA time tables, Having cleaner bus stops	
Buses that come more consistently	At the cross walk, cars moving quickly, no	At the corner of the street when waiting for the bus.
My trips being affected by traffic less, L	No where	
Buses that come more consistently, Bus	drivers being more kind. Better 45 servic	
Buses that come more consistently, My	trips being affected by traffic less	
N/A		
Buses that come more consistently, My	trips being affected by traffic less	
Having cleaner bus stops		
My trips being affected by traffic less		
		At night, everywhere in Mattapan Sq

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, More bus shelters, Less litte	Rider would like to see better safer crosswalks at more locations -- especially at the Blue Hill Ave + American Legion Hwy intersection.	
More seating/benches, More street lighting, More bu	goes to the doctor in Nubian Square. Takes the 14,28,29, 22 bus. "If there are more bus shelters, they will be vandalized but I want more shelters"	
Trees/Greenery	Goes to work in the Longwood medical area	
More seating/benches		
More bus shelters	Is a retired older adult	
More seating/benches, More bus shelters		
N/A (Its fine as is)		
N/A (Its fine as is)		
More seating/benches, More street lighting, More bu	"I feel like going Downtown the snow removal is better than here. I'm older and its difficult to get over snow banks to get on the bus." Goes to the doctor Downtown. Would like more seating and bus shelters if they are kept clean and sanitized. Street Ambassador noted 4 cars parked in the stop during shift. "With car and trucks in the way passangers get off in the street. A rider who I spoke with said that a driver even skips the stop if a car or truck is blocking the stop. The bus also has a hard time pulling out of the bus stop because of traffic and cars wanting to pass the bus. The car stay for 5 -15 minutes."	
More seating/benches		
More street lighting, More bus shelters	Goes to school in Jamaica Plain	
More seating/benches, More bus shelters	Goes to school in Mattapan, Forest Hills area	
More seating/benches, More street lighting	Goes to school at JFK elementary	
	Goes to school downtown	
More seating/benches, More street lighting, Public r	Having public restrooms adds security to my day. The 44 bus doesnt run fast enough.	
More seating/benches, More street lighting	Goes to school at Dudley Charter School	
	They go to school downtown. They took the 14 bus	
N/A		
Security		
Public restrooms		
Public restrooms		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
5/10/2023 14:53:59	4/22/2023	Riding the bus	English	Cloudy
5/10/2023 14:55:38	4/22/2023	Mattapan Sq	English	Cloudy
5/10/2023 14:58:15			English	Cloudy
5/10/2023 15:00:31	4/22/2023	Mattapan Sq	English	Cloudy
5/10/2023 15:01:53	4/22/2023	Mattapan Sq	English	Cloudy
5/10/2023 15:03:14	4/22/2023		English	Cloudy
5/10/2023 15:31:23	4/22/2023	Blue Hill Ave @ Charlotte St	English	Cloudy
5/10/2023 15:32:21	4/22/2023	Blue Hill Ave @ Franklin Park Rd	English	Cloudy, Cold
5/10/2023 15:33:19	4/22/2023		English	Cloudy
6/6/2023 14:58:02	5/25/2023		English	
6/14/2023 10:28:04	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:30:16	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:31:39	5/31/2023	Blue Hill Ave @ Fessenden St	Spanish	Sunny
6/14/2023 10:32:52	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:34:00	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:35:12	5/31/2023	Blue Hill Ave @ Fessenden ST	English	Sunny
6/14/2023 10:36:28	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:38:30	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:39:49	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:45:19	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:46:47	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 10:48:22	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:17:35	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:19:08	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:20:47	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:22:35	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:26:03	5/31/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 11:27:53			Spanish	
6/14/2023 11:29:25			Spanish	
6/14/2023 11:34:44	5/14/2023	Blue Hill Ave @ Morton St	English	Sunny, Very Windy

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Adult	Traveling alone	02121	Seaver St
Adult	Traveling alone	02126	
Adult		02126	
Adult	Traveling with adult(s)	02126	
Adult		02121	
Adult	Using Mobility device	02125	
Young Adult	Traveling alone	02124	Harvard St
Older Adult	Traveling alone		
Adult	Traveling with adult(s)		
Older Adult		02119	
Young Adult	Traveling alone	02126	
Adult	Traveling alone	02126	
Young Adult	Traveling with adult(s)	02126	
Adult	Traveling alone	02126	
		02126	
		02126	
		02126	Fessenden St
Adult	Traveling alone	02126	
		02126	
Adult	Traveling alone	02126	Fessenden St
		02126	Norfolk St
		02126	
		02126	Fessenden St
Young Adult	Traveling alone	02126	
Young Adult	Traveling alone	02126	Wellington Hill
Young Adult	Traveling alone	02126	Fessenden St
		02121	Columbia Rd
		02121	Columbia Rd
Young Adult	Traveling alone	02124	Talbot Ave

Would you be interested in paid oportunities to s	Would you be interested in receiving updates
No	No
Yes	No
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
Yes	No
No	No
N/A	N/A
No	No
N/A	N/A
No	No
N/A	N/A
No	No
N/A	N/A
N/A	N/A
No	No
No	Yes
N/A	N/A
N/A	N/A
N/A	N/A
No	Yes
No	No
No	Yes
Yes	Yes
Yes	Yes
N/A	N/A
No	No
No	No
Yes	Yes

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to work
I rode the bus along BHA	No car
I rode the bus along BHA	To get to the doctor
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to church, To visit f
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to Mattapan Sq
I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to work, To get to tl
I rode the bus along BHA	To get to school, To get to
I walked along BHA, I rode the bus along BHA, I drove along BHA	To run errands and go do
I rode the bus along BHA, I drove along BHA	To get to school, To get to
I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to work, To get to C
I rode the bus along BHA	To get to work, To get to C
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA, I rode a bike along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I drove along BHA, I rode a bike along BHA	To get to work, To get to tl
I rode the bus along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To visit family/friends, To c

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
My trips being affected by traffic less		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		
My trips being affected by traffic less, T	Grew up locally, feels safe, will normally v	Don't feel safe around white people in the South End
Security on the bus (fighting)	At the station or bus stop	On the bus itself
Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less	Dudley St	Franklin Park
Having cleaner bus stops		
Having cleaner bus stops		
Buses that come more consistently, My trips being affected by traffic less, Knowir		BHA + Livingstone
Smoothing out the potholes		
Buses that come more consistently		
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		
Buses that come more consistently		
My trips being affected by traffic less		
Buses that come more consistently		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		
My trips being affected by traffic less		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Buses that are less crowded		
My trips being affected by traffic less		Crossing BHA at Wellington St
Knowing when the bus will come + having MTBA time tables		Crossing BHA at Wellington Hill
amily/friends, To get to Mission Hill		
Buses that come more consistently, Having cleaner bus stops		
Buses that come more consistently		
Buses that come more consistently, Knowing when the bus will come + having M		Spots without street lighting

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
Public restrooms		
More seating/benches, Improved road pavement		
	Bus drivers step out and take breaks, "no respect of time"	
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Police control		
More seating/benches, Public restrooms, Restrooms at stations, benches for older people		
	61 year old rider, doesn't have phone and doesn't know when bus will come	
More bus shelters, Art		
More seating/benches, More street lighting, Bike parking	"Outside of the building feels unsafe because of the junkies".	
More seating/benches, Trees/Greenery, Art		
More street lighting		
More seating/benches		
More seating/benches, Trees/Greenery, Cleaner streets		
Trees/Greenery, Cleaner streets		
More seating/benches		
More seating/benches		
More seating/benches, More bus shelters		
Trees/Greenery, Repaired streets and sidewalks		
Cleaner streets and more businesses		
Cleaner streets		
More clean and more trash bins		
More bus shelters		
	Rider loves the Columbus Ave bus lanes, "good for the bus"	
More bus shelters		
Public restrooms		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art, Public restrooms at Mattapan		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/14/2023 11:39:16	5/14/2023	Blue Hill Ave @ Ellington St	English	
6/14/2023 11:41:56	5/14/2023	Blue Hill Ave @ Ellington St	English	Sunny
6/14/2023 11:42:52			Spanish	
6/14/2023 11:45:31	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 11:47:34	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 11:51:30	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 11:53:03	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny, Hot
6/14/2023 11:59:19	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny, Hot
6/14/2023 12:01:03	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:04:44	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:07:00	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:08:08	5/13/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:09:10	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:10:48	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	Haitian Creole	
6/14/2023 12:12:38	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:13:55			English	
6/14/2023 12:19:12	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:24:51	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:26:21	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:27:24	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:29:08	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny, Cloudy
6/14/2023 12:31:17	5/12/2023	Mattapan station	English	Cloudy
6/14/2023 12:33:13	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Cloudy
6/14/2023 12:34:20	5/12/2023	Mattapan station	English	Cloudy
6/14/2023 12:36:18	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:38:18	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Cloudy
6/14/2023 12:39:28	5/12/2023	Mattapan station	English	Cloudy
6/14/2023 12:40:23	5/12/2023	Mattapan station	English	Cloudy
6/14/2023 12:42:47	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:43:43	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Adult	Traveling alone	02118	
Adult	Traveling alone	02126	Mattapan St
		02121	
Adult	Traveling alone	02124	
Adult	Traveling alone	02136	
Adult	Traveling with child(ren)	02124	Morton St
Older Adult	Traveling alone		
Adult	Traveling alone		
Adult	Traveling alone	02136	Fairway St
Adult	Traveling alone	02126	
Adult	Traveling alone	02136	
Adult	Traveling alone	02136	
Adult	Traveling alone	02126	Morton St
Adult	Traveling alone		
Adult	Traveling alone	02144	Mass Ave
		02136	
Adult	Traveling with adult(s)	02126	Hiawatha Rd
Young Adult	Traveling alone	02121	Fairway St
Older Adult	Traveling alone	02136	Fairway St
Adult	Traveling alone	02126	
Young Adult	Traveling alone	02126	Fairlawn Ave
Young Adult	Traveling alone		
Adult	Traveling alone	02126	Fremont St
Young Adult	Traveling with adult(s)	02126	
Adult	Traveling alone	02126	River St
Older Adult	Traveling alone		
Older Adult	Traveling with child(ren)		
Young Adult	Traveling alone		
Adult	Traveling alone	02126	Almont St
Adult	Traveling alone	02126	Morton St

Would you be interested in paid opportunities to s	Would you be interested in receiving updates
Yes	Yes
Yes	Yes
N/A	N/A
Yes	Yes
No	Yes
Yes	Yes
No	No
No	No
Yes	Yes
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
No	No
No	No
Yes	Yes
No	Yes
Yes	Yes
N/A	N/A
Yes	Yes
No	No
Yes	No
No	No
N/A	N/A
Yes	Yes
N/A	N/A
Yes	Yes
N/A	N/A
N/A	N/A

In the last week, how have you traveled along BHA?	In the last week, why did y
I walked along BHA, I rode the bus along BHA	To visit family/friends, To c
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to the hospital on M
I rode the bus along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA	To get to work, To get to th
I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA	To go shopping in Roxbur
I rode the bus along BHA	To get to work, To get dow
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To visit family/friends, To c
I rode the bus along BHA	To get to work, Work in M
I rode the bus along BHA, I drove along BHA	To get to work
I rode the bus along BHA	To get to work, To visit fan
I drove along BHA	To visit family/friends, To c
I walked along BHA, I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school, To get to
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To get to E
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school, School lo
I walked along BHA, I rode the bus along BHA	Lives in Milton, goes to sc
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to the doctor
I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to work, Work locat
I rode the bus along BHA	To get to work, To get to A
I rode the bus along BHA	To get to daycare near We
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to A
I rode the bus along BHA	To get to work, Work locat

What would make your trip along BHA get to Franklin Field	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along The bus stop at Ellington St
Buses that come more consistently		
Buses that come more consistently, Having cleaner bus stops		
Buses that come more consistently, My trips being affected by traffic less		
My trips being affected by traffic less, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently		
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Having cleaner bus stops		
Buses that come more consistently, Knowing when the bus will come + having M	Crossing at Fairway	
Knowing when the bus will come + having MTBA time tables		
Knowing when the bus will come + having MTBA time tables		
Having cleaner bus stops		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		Crossing Fairway at night
Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		
My trips being affected by traffic less		
Having cleaner bus stops		
My trips being affected by traffic less		Crosswalks around the Mattapan library
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables, Having the bus stop more slowly		
Being able to get on the bus more easily		Crossing BHA in Mattapan Sq
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, My trips being affected by traffic less, Prohib	Mattapan Sq	
My trips being affected by traffic less, Having cleaner bus stops		Mattapan Sq
N/A (Its fine)	With the crossing guard at Wellington Hill	
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, My trips being affected by traffic less		
Buses that come more consistently		

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More street lighting, Art, Picking artists from the community		
Public restrooms, More bus shelters		
More seating/benches, Public restrooms		
Public restrooms		
Cleaner streets		
More seating/benches, Public restrooms, More bus	Woman spoke Haitian Creole, daughter translated	
More seating/benches, More street lighting, Public restrooms, Trees/Greenery, Art, More benches needed, a lot of people are waiting for the bus		
More seating/benches, More street lighting, More bus shelters		
More seating/benches, More bus shelters		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Public restrooms at Mattapan S		
More seating/benches, More street lighting, More bus shelters		
Public restrooms, Public restrooms at Mattapan Sq		
Public restrooms, Trees/Greenery		
More street lighting, More bus shelters, Trees/Greenery		
More street lighting, Public restrooms, Trees/Greenery, Art		
Trees/Greenery, Art		
More seating/benches		
Public restrooms		
Public restrooms, Public restrooms at Mattapan station		
Trees/Greenery		
Trees/Greenery		
More seating/benches		
More seating/benches		
Trees/Greenery, Art, Bicycle lanes and fixed intersections		
More bus shelters		
N/A (Its fine as is)		
More seating/benches		
More seating/benches, More bus shelters		
More seating/benches		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/14/2023 12:44:32	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:45:34	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	
6/14/2023 12:46:35	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	Sunny
6/14/2023 12:47:29	5/12/2023	1624 Blue Hill Ave @ Mattapan Sq	English	
6/14/2023 14:39:41	5/10/2023	Blue Hill Ave @ Fessenden St	English	
6/14/2023 14:41:33	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:43:12	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:45:33	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:47:54	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:49:23	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:51:19	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/14/2023 14:52:40	5/10/2023	Blue Hill Ave @ Fessenden St	Spanish	
6/14/2023 14:59:45	5/10/2023	Blue Hill Ave @ Fessenden St	English	Sunny
6/15/2023 15:18:45			English	
6/15/2023 15:20:10			English	
6/15/2023 15:22:40	5/22/2023		English	Sunny
6/15/2023 15:24:11	5/22/2023	Blue Hill Ave @ Warren St	English	Sunny
6/15/2023 15:25:30	10/5/2022	Blue Hill Ave @ Fesseudeu	English	Sunny
6/15/2023 15:25:58	05/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:27:41	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:28:08		Fessendeu	English	Sunny
6/15/2023 15:29:18				
6/15/2023 15:30:13	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:30:39	5/10/2023	Mattapan Library	English	Sunny
6/15/2023 15:31:42	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:32:06	5/10/2023	Mattapan Library	English	Sunny
6/15/2023 15:32:25	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:33:47			Spanish	
6/15/2023 15:34:16	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:35:01	5/24/2023	Blue Hill Ave @ Morton St	English	

Demographic Info	Mode of Transportation	What is the zipcode of your hom	What is the nearest cross-street of your home
Adult	Traveling alone	02126	
Adult	Traveling alone	02126	Baker St
Young Adult	Traveling alone	02126	Fairway St
		02122	
		02126	
Child		02136	
Child	Traveling with child(ren)	02118	
Child	Traveling with child(ren)	02118	
Child		02136	
Child	Traveling with child(ren)	02125	
Child	Traveling alone	02118	Washington St
		02121	Warren St
Child	Traveling with child(ren)	02125	
	Traveling alone	02121	
		02121	BHA
	Traveling alone	02121	Warren St
	Traveling alone	02121	Humboldt
Adult	Traveling alone	02121	
		02121	
		02124	Vista Rd
Adult	Traveling alone	02121	
		02121	
		02120	Woodburn Ave
Adult	Traveling alone		
		02124	Talbot Ave
Adult	Traveling alone		Alabama Street
		02121	Wayne St

Would you be interested in paid opportunities to s	Would you be interested in receiving updates
N/A	N/A
No	No
Yes	Yes
No	No
N/A	N/A
Yes	Yes
N/A	N/A
N/A	N/A
Yes	Yes
Yes	Yes
Yes	Yes
No	No
Yes	Yes
N/A	N/A
No	No
No	No
N/A	N/A
No	Yes
Yes	Yes
Yes	Yes
N/A	N/A
No	Yes
N/A	N/A

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to school, School is
I rode the bus along BHA	To get to school, School is
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to school, School lo
I rode the bus along BHA	To get to work, To get to tl
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, To visit fa
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, To get to
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to school, School lo
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to the grocery store
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, Jamaica P
I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work, Work at Bo
I rode the bus along BHA	To get to work, Located at
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To go shopping and run e
	To get to work
I rode the bus along BHA	To get to work, Works M-F
I rode the bus along BHA	To get to work
I rode the bus along BHA	To go to Franklin Park
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to school, Goes to
I rode the bus along BHA	To get to school, Goes to

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently		
Buses that come more consistently, My trips being affected by traffic less		Mattapan Sq
My trips being affected by traffic less, Having cleaner bus stops		
My trips being affected by traffic less		
Buses that come more consistently		
Buses that come more consistently, My trips being affected by traffic less, Knowir		Mattapan station
My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having cleaner bus stops		
My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having cleaner bus stops		
Buses that come more consistently, My trips being affected by traffic less, Knowir		Mattapan station
Buses that come more consistently, My trips being affected by traffic less, Knowir		Mattapan station
My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having cleaner bus stops		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, My trips being affected by traffic less, Knowir		Mattapan station
Buses that come more consistently	Sometimes the cars are going too fast along Blue Hill Ave	
My trips being affected by traffic less		
My trips being affected by traffic less		
My trips being affected by traffic less, Having cleaner bus stops		Warren Street
Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		
Cleaner buses		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		No, I feel safe
Buses that come more consistently, More frequency and less crowding, "the crow		Crossing BHA at Franklin Park
Having cleaner bus stops		
My trips being affected by traffic less		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Buses that are more on time		
Buses that come more consistently, Knowing when the bus will come + having M		I feel safe
Buses that come more consistently, "[The buses] need to come more on time, effects grades because school takes points off for lateness"		
More weekend service		

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, More street lighting		
More street lighting, Public restrooms		
More street lighting, Public restrooms		
More seating/benches, Public restrooms		
More bus shelters		
More seating/benches, More street lighting, More bus shelters, Trees/Greenery, Art		
More seating/benches, More street lighting, Bike parking	Would love to see scooters on BHA, would love to pay with cash for Blue Bikes	
More seating/benches, More street lighting, Bike parking, More bus shelters		
More seating/benches, More street lighting, Public restrooms, More bus shelters, Trees/Greenery, Art		
More seating/benches, More street lighting, Trees/Greenery, Art		
More seating/benches, More street lighting, Bike parking	Rider had bike stolen, would like to see improved bike parking on BHA	
More street lighting, Public restrooms, More bus shelters, Trees/Greenery		
More seating/benches, More street lighting, Trees/Greenery, Art		
More seating/benches, Public restrooms, More bus shelters		
More street lighting		
More seating/benches		
More seating/benches, More street lighting, More bus shelters		
More seating/benches		
More seating/benches		
Cleaner streets and more trash cans		
More seating/benches		
More seating/benches		
Art		
More bus shelters		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/15/2023 15:36:07	5/24/2023	Blue Hill Ave @ Morton St	English	
6/15/2023 15:36:35	5/10/2023	Mattapan Library	English	Sunny
6/15/2023 15:37:18	5/24/2023		English	
6/15/2023 15:37:52	5/10/2023	Fessendau	Spanish	
6/15/2023 15:39:58	5/10/2023			
6/15/2023 15:40:35				
6/15/2023 15:42:03	5/10/2023		English	
6/15/2023 15:43:14			Spanish	
6/15/2023 15:44:04	5/24/2023	Blue Hill Ave @ Morton St	English	Sunny
6/15/2023 15:45:20	5/16/2023		Spanish	
6/15/2023 15:46:20	5/10/2023	Fessendeu	English	Sunny
6/15/2023 15:46:51	5/30/2023	Blue Hill Ave @ Angell St	English	Sunny
6/15/2023 15:47:15				
6/15/2023 15:48:59	5/30/2023	Blue Hill Ave @ Angell St	English	Sunny
6/15/2023 15:49:05	5/10/2023	Mattapan Library	English	Sunny
6/15/2023 15:50:45	5/10/2023	Mattapan Library	Haitian Creole	Sunny
6/15/2023 15:51:56	5/10/2023			
6/15/2023 15:53:22			Spanish	
6/15/2023 15:54:46	5/13/2023	BHA + Ellington	English	Cloudy
6/15/2023 15:56:02	5/8/2023	Woodrow @ Blue Hill Ave	English	Sunny
6/15/2023 15:57:02	5/16/2023	Blue Hill Ave @ Ellington	English	
6/15/2023 15:57:58	5/16/2023	Blue Hill Ave @ Ellington	English	Cloudy
6/15/2023 16:00:07	5/16/2023	Blue Hill Ave @ Franklin Park Rd	English	Cloudy
6/15/2023 16:00:40				
6/15/2023 16:02:30	5/16/2023	Blue Hill Ave @ Franklin Park	English	Cloudy
6/15/2023 16:04:38	5/16/2023	Blue Hill Ave @ Ellington	English	Cloudy
6/15/2023 16:06:16	5/16/2023	Blue Hill Ave @ Ellington	English	Cloudy
6/15/2023 16:07:34	5/16/2023	Blue Hill Ave @ Ellington St	English	Cloudy
6/15/2023 16:07:51	5/30/2023	Blue Hill Ave @ Ellington St	English	Sunny
6/15/2023 16:09:05	5/30/2023	Blue Hill Ave @ Ellington St	English	Sunny

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		02126	
Adult	Traveling alone		Walk Hill St
		02136	
		02126	
		02126	
		02126	Babson St
		02126	
Older Adult	Traveling alone	02126	
			Washington and BHA
Adult		02126	
Adult	Traveling alone	02124	
		02126	
Older Adult	Traveling alone	02124	Angell St
Young Adult	Traveling alone		Hiawatha Rd
Young Adult	Traveling alone		Hosmer + BHA
		02126	
Adult	Traveling alone	02121	Columbia Rd + BHA
		02121	
		02126	Morton St
Young Adult	Traveling alone	02121	
Young Adult	Traveling alone	02124	Morton St
Young Adult	Traveling with child(ren)	02124	
Adult	Traveling alone	02121	Gledway St.
Older Adult	Traveling alone	02126	Fairway St
Adult	Traveling alone	02124	Talbot
Adult	Traveling alone	02124	Talbot Ave
Adult		02124	Harvard St

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
N/A	N/A
No	No
Yes	Yes
No	Yes
N/A	No
N/A	No
Yes	Yes
Yes	Yes
No	No
Yes	Yes
No	No
Yes	Yes
No	No
N/A	N/A

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work, Forest Hill
I rode the bus along BHA	To get to Mattapan and Fo
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to school
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to Mattapan
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to school, NEU
I walked along BHA, I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to school, Tucker S
I walked along BHA	
I walked along BHA, I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work
I rode the bus along BHA	
I walked along BHA, I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	To get to school, Hyde Pa
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To get to s
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to church, To get to
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to Forest Hills
I rode the bus along BHA	To get to work, To visit fan

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently		
Buses that come more consistently		
My trips being affected by traffic less		All of the crosswalks
Having cleaner bus stops		
Knowing when the bus will come + hav	I feel safe everywhere	
Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		At night
Buses that come more consistently, Buses should be able to go faster		
Buses that come more consistently		
Buses that come more consistently		
Buses that come more consistently, Not a regular bus rider, took the bus from Amtrak and found it worked well, got on the free 29 bus		
chool		
Having the bus be less crowded	Angell St, Harvard and Talbot Ave are the worst intersections	
Knowing when the bus will come + having MTBA time tables, Having cleaner bus stops		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having clean		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having clean		
Buses that come more consistently		
Buses that come more consistently, My trips being affected by traffic less		
My trips being affected by traffic less		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, My trips being affected by traffic less		
Buses that come more consistently		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having clean		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		
Buses that come more consistently		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
Cleaner streets, more trash cans	Rider would like to see raccoons cleaned up on Morton St	
Trees/Greenery		
More seating/benches, More street lighting, Public restrooms, More bus shelters, Public restrooms at BHA @ Morton		
More seating/benches, More street lighting		
More seating/benches		
More street lighting		
More consistent crossing lights		
More seating/benches		
Public restrooms, More bus shelters		
More bus shelters		
Bike parking, Public restrooms		
More seating/benches, More street lighting, More bus shelters, Trees/Greenery		
More seating/benches, Public restrooms		
More seating/benches, More street lighting, Trees/Greenery		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art		
More seating/benches, More street lighting, Bike parking, More bus shelters, Trees/Greenery		
Public restrooms		
More bus shelters		
Public restrooms, More bus shelters		
More seating/benches		
More bus shelters		
More seating/benches, More street lighting, Public restrooms, More bus shelters, Trees/Greenery, Art		
Trees/Greenery		
More seating/benches, Public restrooms		
More bus shelters		
Public restrooms		
More street lighting, Art		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/15/2023 16:09:23	5/10/2023	Blue Hill Ave @ Ellington	English	Cloudy
6/15/2023 16:10:39	5/16/2023	Blue Hill Ave @ Ellington	English	Cloudy
6/15/2023 16:11:35			English	
6/15/2023 16:12:42				
6/15/2023 16:13:19				
6/15/2023 16:14:06			Spanish	
6/15/2023 16:15:41			Haitian Creole	
6/15/2023 16:16:04			English	
6/15/2023 16:17:14	5/18/2023	Mattapan Square	English	
6/15/2023 16:18:02	5/18/2023	Mattapan Square		
6/15/2023 16:19:01				
6/15/2023 16:20:13	5/18/2023		English	Sunny
6/15/2023 16:21:12	5/18/2023	Mattapan Square	English	Sunny, Very Windy
6/15/2023 16:23:05	5/18/2023	Mattapan Square		Sunny, Very Windy
6/15/2023 16:24:33	5/18/2023	Mattapan Square	English	Sunny
6/15/2023 16:25:42	5/18/2023	1624 BHA	English	Sunny, Very Windy
6/15/2023 16:26:42	5/18/2023	1624 BHA	English	Sunny, Very Windy
6/15/2023 16:27:54		Mattapan Square	English	
6/15/2023 16:28:48			English	
6/15/2023 16:29:54	5/18/2023	Mattapan Square	English	Sunny
6/15/2023 16:30:47	5/14/2023	1624 BHA	English	Sunny
6/15/2023 16:31:53	5/14/2023	1624 BHA	English	Sunny
6/15/2023 16:33:23	5/18/2023	Mattapan Square	Haitian Creole	
6/16/2023 12:35:51	5/14/2023	1624 BHA	English	Sunny
6/16/2023 12:36:48	5/18/2023	1624 BHA	English	Sunny
6/16/2023 12:37:39	5/18/2023	Mattapan Station	English	Sunny
6/16/2023 12:38:48	5/18/2023	Mattapan Station	English	Sunny, Very Windy
6/16/2023 12:39:49	5/18/2023	Mattapan Station	English	Sunny, Very Windy
6/16/2023 12:40:28	5/18/2023		English	Sunny, Very Windy
6/16/2023 12:40:57				

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Child	Traveling with child(ren)	02126	Fremont St
Child	Traveling with child(ren)	02126	Fremont St.
		02136	River St
		02124	Franklin Field
		02121	
		02126	Mattapan
		02131	Washington St
		02126	
Older Adult	Traveling alone		
Young Adult	Traveling alone		
Older Adult	Traveling alone		
Adult	Traveling with adult(s), Using Mobility device		
Adult	Traveling alone	02126	
Older Adult	Traveling alone	02126	BHA
		02121	American Legion Highway/Franklin Park
		02126	River St
Young Adult	Traveling alone		
Older Adult	Traveling alone	02126	
Older Adult	Traveling with adult(s)	02121	
		02124	Colender St
Adult	Traveling alone	02126	Fairway St
Adult	Traveling alone		
Young Adult	Traveling alone	02125	Mattapan Station
Child	Traveling alone		
Young Adult	Traveling alone	02126	
Adult	Traveling alone	02126	

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
Yes	No
No	No
No	No
No	Yes
Yes	
No	Yes
No	No
Yes	Yes
Yes	N/A

In the last week, how have you traveled along BHA?	In the last week, why did y
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	Mattapan Square, Hyde P
I rode the bus along BHA	Franklin Field Home
I rode the bus along BHA, I drove along BHA	To get to school, Shops
I walked along BHA, I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA	To get to work, Financial I
I rode the bus along BHA, I drove along BHA	To get to work
I rode the bus along BHA	Home
I rode the bus along BHA	To get to work, Mattapan I
I walked along BHA, I rode the bus along BHA	Takes the ride
I rode the bus along BHA	To get to work, Roxbury, M
I walked along BHA, I drove along BHA	To get to work, To get to tl
I rode the bus along BHA	Ruggles
I rode the bus along BHA	To visit family/friends
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to work, To get to c
I rode the bus along BHA	Takes the bus to get every
I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA	To get to church
I rode the bus along BHA	To get to school, To get to
I walked along BHA, I rode the bus along BHA	To get to school, To get to
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	Errands

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
'ark, rides the 24		
My trips being affected by traffic less		
church, To get to the grocery store		
Buses that come more consistently, My trips being affected by traffic less		
My trips being affected by traffic less		
Buses that come more consistently		
My trips being affected by traffic less		
Buses that come more consistently		
Handicap Accessible		
/attapan		
Having cleaner bus stops		
My trips being affected by traffic less		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
My trips being affected by traffic less		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having clean		
My trips being affected by traffic less		
My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, Having cleaner bus stops		
N/A (Its fine)		

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, Public restrooms, More bus shelters, Trees/Greenery		
Public restrooms, More bus shelters		
More seating/benches		
Public restrooms, Art		
Less trash on the streets		
More street lighting		
	Would rather take a taxi when the bus is taking too long to come	
More seating/benches, Bike parking, Trees/Greenery, Art		
	User uses an electric wheelchair and a lot of the ramps are not wide enough	
Public restrooms, Trees/Greenery, Art		
More seating/benches, More bus shelters		
More bus shelters		
More seating/benches, Public restrooms		
More seating/benches		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art		
More seating/benches, More bus shelters, Trees/Greenery		
More bus shelters	a little difficult sometimes, 85% of the time the bus is okay	
More bus shelters, Trees/Greenery		
More security		
More seating/benches		
More seating/benches, Trees/Greenery		
N/A (Its fine as is)		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/16/2023 12:41:31				
6/16/2023 12:42:22	5/22/2023	Castlegate		
6/16/2023 12:43:16				
6/16/2023 12:44:16	5/22/2023	Castlegate		
6/16/2023 12:45:22				
6/16/2023 12:46:18	5/22/2023	Castlegate	English	Very Windy
6/16/2023 16:20:56	5/30/2023	Blue Hill Ave @ Ellington St	English	Sunny
6/16/2023 16:26:38	5/30/2023	Blue Hill Ave @ Ellington St	Haitian Creole	
6/16/2023 16:28:33	5/30/2023	Blue Hill Ave @ Seaver St	English	
6/16/2023 16:31:52	5/3/2023	Blue Hill Ave @ Seaver St	English	
6/16/2023 16:32:46	5/30/2023	Blue Hill Ave @ Seaver St	English	
6/16/2023 16:33:55	5/30/2023	Blue Hill Ave @ Ellington St	English	
6/16/2023 16:36:46	5/30/2023	Blue Hill Ave @ Angell St	English	Sunny
6/16/2023 16:40:03	5/30/2023	Blue Hill Ave @ Angell St	English	Sunny
6/16/2023 16:57:45	5/30/2023	Blue Hill Ave @ Talbot Ave	English	Sunny
6/16/2023 17:01:53	5/30/2023		Spanish	
6/16/2023 17:03:16	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	Very Windy
6/16/2023 17:04:59	5/22/2023		English	
6/16/2023 17:06:27	5/22/2023		English	
6/16/2023 17:07:59	5/22/2023		English	
6/16/2023 17:09:18	5/22/2023	Blue Hill Ave @ Castlegate Rd		
6/16/2023 17:10:29	5/22/2023		Spanish	
6/16/2023 17:12:40	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	Sunny, Very Windy
6/16/2023 17:14:19	5/22/2023	Blue Hill Ave opp Warren St	English	Sunny
6/16/2023 17:16:06	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	Sunny, Very Windy
6/16/2023 17:18:29	5/22/2023	Blue Hill Ave opp Warren St	English	Sunny
6/16/2023 17:19:49	5/22/2023	Blue Hill Ave opp Warren St	English	Sunny
6/16/2023 17:21:26	5/22/2023	Blue Hill Ave opp Warren St	English	
6/16/2023 17:22:38	5/22/2023	Blue Hill Ave opp Warren St	English	
6/16/2023 17:25:06	5/22/2023	Blue Hill Ave opp Warren St	English	

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		02126	
		02121	BHA x Supple
		02121	BHA
		02121	Wayne St
		02121	Nazing St
Adult	Traveling alone	02121	
Adult	Traveling alone	02124	Westview St
		02121	Castlegate Rd
		02126	
		02121	Seaver St
		02124	Angell St
Young Adult	Traveling alone	02124	Angell St
Young Adult	Traveling alone	02124	
Adult	Traveling alone	02124	Blue Hill Ave @ Harvard St
			Westview St
Adult	Traveling alone	02124	American Legion Hwy
		02121	Supple Rd
		02126	Fessenden St
		02121	
		02121	
		02121	
Older Adult	Traveling alone	02121	Castlegate Rd
Young Adult	Traveling alone	02132	Columbia Rd
Older Adult	Traveling alone	02368	
Young Adult	Traveling with adult(s)	02121	
Young Adult	Traveling with adult(s)		
		02121	Blake St
		02121	Columbia Rd
		02121	

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
N/A	N/A
N/A	N/A
No	Yes
Yes	Yes
N/A	N/A
Yes	Yes
Yes	Yes
No	No
Yes	No
N/A	Yes
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
N/A	N/A
Yes	Yes
Yes	Yes
No	No
N/A	N/A
N/A	N/A
Yes	Yes
Yes	Yes
No	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I walked along BHA, I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work, Charlestov
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to work
I rode the bus along BHA	To get to church, St Luke's
I rode the bus along BHA	To get to school, Takes 28
I rode the bus along BHA	To get to school, Located
I walked along BHA, I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to the grocery store
I walked along BHA, I rode the bus along BHA, I rode a bike along BHA	To get to school, To visit fa
I rode the bus along BHA, I drove along BHA	To get to work, To visit fan
I rode the bus along BHA	To visit family/friends, To g
I walked along BHA, I rode the bus along BHA	To get to church, To visit f
I rode the bus along BHA	To get to work, To get to s
I rode the bus along BHA	To get to church, Mt. Calv
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work, Work locat
I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to work, To visit fan
I walked along BHA, I rode the bus along BHA	To get to the doctor
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, Located
I rode the bus along BHA, I drove along BHA	Did not feel like driving, he
I rode the bus along BHA	To get to school, Located
I walked along BHA, I rode the bus along BHA	To get to school, Heading
I rode the bus along BHA	To get to work, Heading to
I walked along BHA, I rode the bus along BHA	To visit family/friends, To g
I rode the bus along BHA	To run errands at Ruggles

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
My trips being affected by traffic less		
Buses that come more consistently		
Buses that come more consistently, Having cleaner bus stops		
Buses that come more consistently		
Buses that come more consistently, Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently, My trips being affected by traffic less		
s Church		
My trips being affected by traffic less		
N/A (Its fine)		
Buses that come more consistently, My trips being affected by traffic less, More frequency of buses		
amily/friends		
Buses that come more consistently, My trips being affected by traffic less, More buses		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables, Having clean		
Buses that come more consistently, Knowing when the bus will come + having M	Crossing the Fessenden St intersection	
Buses that come more consistently, My trips being affected by traffic less, Having	Blue Hill Ave / Talbot intersection, "too many vehicles, I feel unsafe	
My trips being affected by traffic less, Knowing when the bus will come + having I	Talbot and BHA, Franklin Hill and BHA	
Buses that come more consistently, A less crowded bus	Blue Hill Ave @ Columbia Rd	
My trips being affected by traffic less	BHA and Castlegate Rd	
Buses that come more consistently, More buses		
Knowing when the bus will come + having MTBA time tables		
Buses that come more consistently		
Knowing when the bus will come + having MTBA time tables	Dangerous to cross except for at traffic lights	
Knowing when the bus will come + having MTBA time tables	Castlegate Rd	
Buses that come more consistently, My trips being affected by traffic less		
My trips being affected by traffic less	Every crosswalk	
Buses that come more consistently		
My trips being affected by traffic less, Knowing when the bus will come + having MTBA time tables		
Less crowded 28 bus	"In Boston period because I'm a young black male"	
Less crowded buses		
My trips being affected by traffic less, More priority seating on buses	"Just have to be cautious because the drivers always think they hav	

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
Cleaner Streets		
Public restrooms		
More seating/benches, More street lighting, Public restrooms, More bus shelters		
More seating/benches, Public restrooms		
More seating/benches, More street lighting, Public restrooms		
More bus shelters		
More seating/benches		
N/A (Its fine as is)		
Trees/Greenery, Cleaner streets	It's hard to press the button to cross the street	
More seating/benches		
More seating/benches		
More seating/benches, More car parking		
Public restrooms, More bus shelters, Trees/Greenery		
More street lighting, More bus shelters, Trees/Greenery, Art		
More bus shelters, Trees/Greenery		
More seating/benches, More bus shelters		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, "Better infrastructure for disable		
More seating/benches, More bus shelters		
More seating/benches, More street lighting, More bus shelters		
More street lighting, More safety during the night		
More bus shelters		
More seating/benches, More bus shelters		
Public restrooms		
More seating/benches		
More street lighting		
N/A (Its fine as is)		
More seating/benches, More street lighting, Better sidewalks		

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/16/2023 17:28:31	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	Sunny, Very Windy
6/16/2023 17:32:24	5/22/2023	Warren St @ Crawford St	English	Sunny
6/16/2023 17:34:37	5/22/2023	Warren St @ Crawford St	English	Sunny
6/16/2023 17:36:15	5/22/2023	Warren St @ Crawford St	English	Sunny
6/16/2023 17:38:00	5/22/2023	Warren St @ Crawford St	English	Cloudy
6/16/2023 17:39:35	5/22/2023	Warren St @ Crawford St	English	
6/16/2023 17:41:57	5/22/2023	Warren St @ Crawford St	English	
6/16/2023 17:43:30	5/22/2023	Warren St @ Crawford St	English	Cloudy
6/16/2023 17:55:11	5/22/2023	Warren St @ Crawford St	English	Sunny
6/16/2023 17:57:19	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	Sunny, Very Windy
6/16/2023 17:58:25	5/22/2023		Spanish	
6/16/2023 17:59:20	5/22/2023	Warren St @ Crawford St		
6/16/2023 18:01:41	5/22/2023	Blue Hill Ave @ Castlegate Rd	English	
6/16/2023 18:02:46	5/22/2023	Warren St @ Crawford St	English	
6/16/2023 18:04:48	5/22/2023		English	
6/16/2023 18:05:59	5/22/2023		Spanish	
6/21/2023 11:17:48			Haitian Creole	
6/21/2023 11:22:05			Haitian Creole	
6/21/2023 11:27:49			Haitian Creole	
6/21/2023 11:39:20			Haitian Creole	
6/21/2023 11:40:16				
6/21/2023 11:42:39			Haitian Creole	
6/21/2023 11:45:40			Haitian Creole	
6/21/2023 11:47:46			Haitian Creole	
6/21/2023 11:49:58			Haitian Creole	
6/21/2023 11:51:07			Haitian Creole	
6/21/2023 11:56:44			English	
6/21/2023 12:21:28	5/31/2023	BHA @ Wellington	English	Sunny
6/21/2023 12:23:38	5/31/2023	BHA @ Wellington	English	Sunny
6/21/2023 12:26:21	5/30/2023		Haitian Creole	

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
Adult	Traveling alone	02121	Seaver St
Older Adult	Traveling alone	02126	Morton St
Older Adult	Traveling alone	02124	
Young Adult	Traveling alone	02124	Ashmont St
Adult	Traveling alone	02121	Warren St
		02121	Columbia Rd
Adult	Traveling with adult(s)	02118	
Adult	Traveling alone	02121	
Young Adult	Traveling alone	02119	MLK Blvd
Adult	Traveling alone	02121	Columbia Rd
		02124	
		02126	Fessenden St
Adult	Traveling alone	02121	Seaver St
		02126	Walk Hill
		02121	Elm Hill Ave
		02121	Wayne St
		N/A	N/A
		02101	
		02122	
Young Adult	Traveling alone	02124	Ashmont St
Adult	Traveling alone	02186	Wellington Street

Would you be interested in paid opportunities to serve as a bus driver?	Would you be interested in receiving updates about the bus service?
No	No
No	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
No	No
No	No
No	No
No	N/A
N/A	N/A
N/A	N/A
N/A	N/A
Yes	Yes
No	No
No	No
No	No
No	No
No	No
No	No
No	No
No	No
N/A	N/A
Yes	Yes
No	Yes
Yes	Yes
No	No

In the last week, how have you traveled along BHA?	In the last week, why did y
I walked along BHA, I rode the bus along BHA	To get to work, To get to s
I walked along BHA, I rode the bus along BHA	To get to work, To get to th
I rode the bus along BHA, I drove along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to school, To visit fa
I rode the bus along BHA	To get to work, Located at
I rode the bus along BHA	To get to work, Located in
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, Work in De
I rode the bus along BHA	To get to school, Goes to
I rode the bus along BHA	Dance practice in Mattapa
I walked along BHA, I rode the bus along BHA	To get to work, Work in th
I rode the bus along BHA, I drove along BHA	To get to work, To get to s
I rode the bus along BHA	To get to Mattapan
I walked along BHA, I rode the bus along BHA	To go to the Neponset Riv
I rode the bus along BHA	To get to work, Downtown
I rode the bus along BHA	To get to work
I rode the bus along BHA	To visit family/friends, Loc
I walked along BHA, I rode the bus along BHA	To get to church, To visit f
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to school, To get to
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to church, To visit f
I walked along BHA, I rode the bus along BHA	
I rode the bus along BHA	To get to church, To visit f
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to church, To visit f
I walked along BHA, I rode the bus along BHA	To get to church, To get to
I walked along BHA, I rode the bus along BHA	To visit family/friends, To c
I walked along BHA, I rode the bus along BHA	To visit family/friends, To c
I walked along BHA, I rode the bus along BHA	To get to work, To visit fan
I rode the bus along BHA	To get to school
I walked along BHA, I rode the bus along BHA	To get to school
I rode the bus along BHA	To get to work
I rode the bus along BHA, I drove along BHA, I rode a bike along BHA	To get to work, To get to c

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
My trips being affected by traffic less, Knowing when the bus will come + having		Seaver St and Washington St
Buses that come more consistently, My trips being affected by traffic less, Knowir		Morton St and BHA
Buses that come more consistently, My trips being affected by traffic less, Having		Morton St
Having cleaner bus stops		Warren St and BHA
My trips being affected by traffic less		
Knowing when the bus will come + having MTBA time tables		Warren St in the evening
Buses that come more consistently, Knowing when the bus will come + having M		Columbia Rd / Seaver St
Buses that come more consistently, More frequent buses		
Buses that come more consistently, Less crowded buses		
Cleaner buses		Columbia Rd
My trips being affected by traffic less, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, My trips being affected by traffic less		Columbia Rd
My trips being affected by traffic less, Knowing when the bus will come + having		Columbia Rd
My trips being affected by traffic less		
My trips being affected by traffic less		Mattapan Sq
Buses that come more consistently		
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having	MTBA time tables, Having clean	
Buses that come more consistently, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having	MTBA time tables, Having clean	
Buses that come more consistently, My trips being affected by traffic less, Knowing when the bus will come + having	MTBA time tables, Having clean	
Buses that come more consistently, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, Having cleaner bus stops		
Buses that come more consistently, Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, Knowing when the bus will come + having	MTBA time tables	
Knowing when the bus will come + having	MTBA time tables, Having cleaner bus stops	
Buses that come more consistently, Mc	N/A	N/A
My trips being affected by traffic less, k	N/A	No
Buses that come more consistently, Kn	N/A	No
Buses that come more consistently	N/A	No

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches, More street lighting, Public restrooms		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art, Public restrooms in Mattapan		
More street lighting, More bus shelters		
N/A (Its fine as is)		
More seating/benches, More street lighting, Bike parking, Public restrooms, More bus shelters, Trees/Greenery, Art, "BHA looks like a run down		
More street lighting	Push buttons needed around Warren St for pedestrians	
More seating/benches, Trees/Greenery	"When it comes to minority areas the bus drivers are so angry. If a person of color evades t	
More seating/benches		
Public restrooms		
Public restrooms, Trees/Greenery, Art		
Trees/Greenery, Art		
More seating/benches		
More seating/benches, Bike parking, More bus shelters, Trees/Greenery		
More seating/benches		
Public restrooms, More bus shelters	"I see a lot of old folks trying to cross Blue Hill Ave but they don't have a chance."	
More seating/benches, More street lighting		
More seating/benches, More street lighting, Public restrooms, More bus shelters		
N/A (Its fine as is)		
N/A (Its fine as is)		
N/A (Its fine as is)		
More seating/benches, More street lighting, Art		
More seating/benches, More street lighting, Public restrooms, More bus shelters		
More seating/benches, More street lighting, Public restrooms, More bus shelters		
More seating/benches, More street lighting, More bus shelters		
More seating/benches, More street lighting, Trees/Greenery		
More seating/benches	Trying to get to Young Achievers Science And Math Pilot School	
Bike parking	Trying to get to mattapan	
Public restrooms, Trees/Greenery	Trying to get to Cambridge	
Public restrooms, More bus shelters	Trying to get to downtown	

an Sq	
street so all of the above"	
fare it is an issue."	

[Anonymized] BlueHillAveBusRiderSurvey

Timestamp	Date survey was completed	Bus Stop	Language survey was completed in	Weather Conditions
6/21/2023 12:28:06	5/30/2023	BHA @ Wellington	Spanish	
6/23/2023 12:01:47	5/26/2023	BHA @ Woodrow	Haitian Creole	Sunny, Very Windy
5/6/2023 11:44:38			Español	
5/10/2023 8:29:44			English	
5/10/2023 10:40:22			English	
5/14/2023 13:09:39			English	
5/17/2023 9:56:18			English	
5/20/2023 10:28:28			English	
5/20/2023 10:34:17			English	
5/20/2023 10:52:24			English	
5/20/2023 13:20:04			English	
5/20/2023 14:53:26			English	
5/20/2023 22:17:56			English	
5/21/2023 8:16:11			English	
5/21/2023 9:54:07			English	
5/21/2023 13:33:30			English	
5/23/2023 8:35:45			English	
5/23/2023 12:03:45			English	
5/27/2023 11:33:30			English	
6/2/2023 12:07:04			English	
6/7/2023 6:09:00			English	
6/9/2023 10:06:29			English	
6/9/2023 10:11:15			English	
6/13/2023 14:50:20			English	
6/24/2023 11:29:43			English	
6/26/2023 16:12:04			English	
6/27/2023 10:48:18			English	
6/27/2023 18:14:01			English	
6/29/2023 7:30:48			English	
6/30/2023 17:39:25			English	

Demographic Info	Mode of Transportation	What is the zipcode of your home	What is the nearest cross-street of your home
		02126	Wellington St
Adult	Traveling alone	02124	BHA @ Talbot
		02126	
		02124	
		02125	Washington st/ Columbia road
		03136	Truman and Fairmount
		02126	River St and Blue Hill Ave
		02125	Julian street and Blue Hill Ave
		02124	Washington St and Talbot St
		02121	Blue Hill Ave & Seaver st
		02121	Puritan & Richfield
		02124	Talbot Ave & Dorchester Ave
		02124	Washington Street
		02124	blue hill and harvard
		02126	river & washington streets
		02119	One near Nubian square I think
		02124	Blue Hill& Morton st
		02124	Talbot
		02136	IDK
		02121	Blue Hill Avenue and Sever Street.
		02126	Walk hill
		02126	Blue Hill Ave/Hosmer Street
		02119	Blue Hill

Would you be interested in paid opportunities to speak?	Would you be interested in receiving updates?
No	No
Yes	Yes

In the last week, how have you traveled along BHA?	In the last week, why did y
I walked along BHA, I rode the bus along BHA	To get to work
I walked along BHA, I rode the bus along BHA, I drove along BHA	To get to work, To get to c
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work
I rode the bus along Blue Hill Ave	To get to work, To visit fan
I rode the bus along Blue Hill Ave	To get to work, To visit fan
I rode the bus along Blue Hill Ave	To get to work
I drove along Blue Hill Ave	To go back and forth to kid
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave, I ro	To get to work, To visit fan
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work
I rode the bus along Blue Hill Ave, I rode a bike along Blue Hill Ave	To get to the doctor
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To visit family/friends, To c
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave	To get to work
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave	To get to work
I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work
I rode the bus along Blue Hill Ave	To get to the grocery store
I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work
I drove along Blue Hill Ave	
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave	To get to work, To get to tl
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I rode a bike along Blue Hill Av	To get to school, To visit fa
I walked along Blue Hill Ave	To visit family/friends, To c
I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	MBTA BUS OPERATOR
I rode the bus along Blue Hill Ave, I rode a bike along Blue Hill Ave	To get to work, To get to s
I drove along Blue Hill Ave	To get to work, To get to s
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I rode a bike along Blue Hill Av	To get to work, To get to s
I rode the bus along Blue Hill Ave, I rode a bike along Blue Hill Ave	To get to work
I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work, to get dow
I walked along Blue Hill Ave, I rode the bus along Blue Hill Ave, I drove along Blue Hill Ave	To get to work, To visit fan
I rode the bus along Blue Hill Ave	To get to work
I drove along Blue Hill Ave	I didn't

[Anonymized] BlueHillAveBusRiderSurvey

What would make your trip along BHA	While you are walking or waiting for the b	Where do you feel the least safe walking or waiting for the bus along
Buses that come more consistently, Kn	N/A	No
Buses that come more consistently, Kn	N/A	Blue Hill Ave @ Morton + Blue Hill Ave @ Warren
Buses that come more consistently		
Buses that come more consistently, My	trips being affected by traffic less, Knowir	Bus stop 1624 blue hill ave @ mattapan sq
Buses that come more consistently, Kn	Washington/columbia intersection	No where
Buses that come more consistently, My	MATTAPAN SQUARE	N/A
My trips being affected by traffic less		
Buses that come more consistently, He	Corners of Babson Hazelton and River St	
Buses that come more consistently, My	There is not a single part of Blue Hill Ave that feels safe to cross as a pedestrian.	
Buses that come more consistently, My	All of the intersections feel unsafe. People run red lights a lot and don't look when they turn right on red. Peop	
Buses that come more consistently, Kn	no	
Buses that come more consistently	No	
Buses that come more consistently, My	Both the intersections at American Legion and at Talbot/Harvard	
Knowing when the bus will come & hav	no	
more buses at certaintimes of the day	no	
My trips being affected by traffic less		
My trips being affected by traffic less		
My trips being affected by traffic less, k	river st, morton st	
Buses that come more consistently		
Buses that come more consistently, My	No	
Buses that come more consistently, My	Yes Columbus Rd, American legion highway, Morton St.	
Buses that come more consistently, My	trips being affected by traffic less	
My trips being affected by traffic less, k	Not really	
Buses that come more consistently, My	Yes, Blue Hill Avenue	
Buses that come more consistently, My	No	
Buses that come more consistently, My	Yes! Crossing Blue Hill Ave at Woolson Street. I ask my kids to walk further to get to a crossing with a pedestr	
Buses that come more consistently, Kn	most of them unfortunately	
My trips being affected by traffic less	No	
More lanes for cars		

Are there any improvements you would like to see a	Additional comments provided by the rider and/or street ambassador	
More seating/benches	Trying to get to downtown	
More seating/benches, More street lighting, Public r	Trying to get to mattapan, dorchester, roxbury	
More seating/benches, More trees and greenery		
More seating/benches, Better lighting on the street, More bus shelters, More trees and greenery		
More bus shelters, More trees and greenery, Digital screen showing up bus schedule nearby.		
More seating/benches, More bus shelters		
More trees and greenery, More crosswalks. People	Roxbury, Dorchester	
Better lighting on the street	Mattapan	
Bike parking, More bus shelters, More trees and gre	Downtown	
More seating/benches, More bus shelters, More tree	Codman Square	
More seating/benches, Better lighting on the street, Public restrooms, More bus shelters		
More seating/benches, More bus shelters, More tree	Nubian Square, Roxbury	
More seating/benches, Better lighting on the street,	Back Bay	
More seating/benches, Better lighting on the street	S.Boston/ Seaport area	
less liquor stores	mattapan and roxbury	
More bus shelters, More trees and greenery, More public art		
Do not make Blue Hill Ave one lane. It will cause extreme traffic. It will be harder for everyone if Blue Hill Ave becomes one lane. It will also crea		
More seating/benches, More bus shelters, More tree	longwood medical area & forest hills area	
Bike parking, More trees and greenery		
More seating/benches, Public restrooms, More bus	Dorchester	
Better lighting on the street, Public restrooms, More bus shelters		
Bike parking, More bus shelters	West Roxbury	
More seating/benches, Public restrooms, More bus	Dorchester, Jamaica Plain, Mattapan, Roxbury , Dedham, Hyde Park, Roslindale , West R	
More seating/benches, Better lighting on the street,	Cambridge	
More seating/benches, Public restrooms, More trees	Downtown	
Better lighting on the street, More trees and greener	Huntington Ave/Ruggles; Back Bay Station	
More seating/benches, Better lighting on the street, Bike parking, Public restrooms, More bus shelters, More trees and greenery, More public ar		
More seating/benches, Public restrooms, More bus shelters, More trees and greenery, More public art		
More seating/benches, Better lighting on the street, Public restrooms		

